



# SIYAMA MUTESI

CASHIER | CUSTOMER SERVICE

## CAREER OBJECTIVE

I focus on providing excellent customer service by ensuring smooth and efficient transactions. I enjoy interacting with customers, helping them find what they need, and creating a positive shopping experience. I'm dedicated to maintaining accuracy in all transactions and managing the checkout area to keep it organized and welcoming. I'm excited to be part of a team that values service and community."

## EDUCATIONAL ATTAINMENT

- ❖ High School in Uganda

## Personal Skills

- Team Player
- Guest Focused
- High Standard of Personal hygiene
- Product packing

## WORKING EXPERIENCE

### ❖ Union Coop Dubai,UAE

**Position:** Cashier

**Duration:** 3 Years

### ❖ Carrefour

**Position:** Cashier

**Duration:** 3 Years



## Duties and Responsibilities

- ❖ Greeting customers, answering questions, and addressing concerns to ensure a positive shopping experience.
- ❖ Scanning items, entering prices, and processing payments through cash, credit/debit cards, and other methods.
- ❖ Ensuring all transactions are accurate, including giving the correct change and managing discrepancies.
- ❖ Processing returns and exchanges according to store policies.
- ❖ Being familiar with store products, promotions, and loyalty programs to assist customers effectively.
- ❖ Packing purchased items efficiently while being mindful of fragile products.
- ❖ Keeping the checkout area clean and organized, including managing bags and supplies.
- ❖ Monitoring and reporting low stock levels of checkout supplies, like bags and receipt paper.
- ❖ Working with other staff members to ensure smooth operations and assist with restocking or other tasks as needed.

## DECLARATION

I hereby certify that the above information is true and correct to the best of my knowledge and belief.

## CONTACT

**ADDRESS:** Dubai, UAE

**MOB. NO:** +971 52 628 4608

**EMAIL:** [mutesisiyama6@gmail.com](mailto:mutesisiyama6@gmail.com)

## PERSONAL INFORMATION

**Date of Birth :** 02/11/1996

**CIVIL STATUS :** Married

**GENDER :** Female

**VISA STATUS :** cancellation

## LANGUAGE/DIALECT SPOKEN

- ENGLISH
- Arabic

## PASSPORT INFORMATION

Passport no: B00152685

Date of Issue: 07/09/2023

Date of Expiry: 06/09/2033

## HOBBIES

- Travelling
- Reading Books
- Writing

Siyama Mutesi