JESTINE AMANTE

TELLER/CUSTOMER SERVICE REPRESENTATIVE



EXPERIENCE

TELLER/JUNIOR ASSOCIATE

REMITTANCE CENTER/ FOREIGN CURRENCY EXCHANGE

- Assist customers with currency exchange inquiries and provide guidance on available services.
- Balance daily transactions and ensure accurate records of all exchanges.
- Ensure a smooth and professional customer experience.
- Buy and sell foreign currencies based on market exchange rates
- Accurately calculate exchange rates and conversions for customers.
- Count and verify cash at the beginning and end of each shift.
- Balance daily transactions and ensure accurate records of all exchange.
- Follow local and international forex regulations, including AML and KYC (Know Your Customer) policies.

CASHIER/PAWNBROKER

- Arrive ready to work at all times, which means uniform ready.
- Examining the jewelries to ensure the quality and functionality of the items
- Selling pawned jewelries
- Prevent store losses using awareness, attention to detail and integrity.

EDUCATION

BACHELOR OF SCIENCE IN ENTREPRENEURSHIP

Polytechnic University of the Philippines

= 06/2013 - 04/2017

• Dean's Lister

LANGUAGES

ENGLISH Proficient



TAGALOG Native



SUMMARY

Dedicated and hardworking Filipina cashier with a strong background in customer service and cash handling. Skilled in processing transactions efficiently, maintaining accurate financial records, and providing exceptional service to customers. Known for my reliability, attention to detail, and ability to work in fast-paced environments. A team player with excellent communication skills and a positive attitude, always striving to ensure a smooth and pleasant checkout experience.

SKILLS

GOOD COMMUNICATION

Your Skill

STRONG WORK ETHICS

Your Skill

HARD WORKING

Your Skill

GOOD MANNERS