



MUHAMMAD BILAWAL SHER

SALES EXECUTIVE

CONTACT

Dubai, UAE
+971558434316
bilawal.sher123@gmail.com

ABOUT ME

Dedicated and customer focused professional with a passion for delivering exceptional service. Proven track record of providing outstanding support. Enthusiastic sales representative highly effective at building productive relationships with customers & colleagues.

LEADERSHIP

Managed and mentored a team of sales & CSR specialists resulting in a 40% increase in productivity

EDUCATION

UNIVERSITY OF EDUCATION.

BACHELORS OF INFORMATION TECHNOLOGY

Relevant Course work: It Support, Networking, Digital marketing, project management.

EXPERIENCE

February 2024-Present

Sales Executive | Vlinks Group | UAE

- Advice and provides best solution to the clients.
- Outstanding Customer Service skills resolving difficult problems on the phone and in person.
- Assist clients with immigration matters, employment and family-based visas.

September 2023-January 2024

CSR & Sales Representative | Flint International | UAE

- Maintain in-depth knowledge of our products/services to assist customer in making informed decisions and provide accurate information.
 - Effectively troubleshoot and resolve customer issue, escalating when necessary and ensure a swift and satisfactory resolution.
-

REFERENCES

HR |Taimoor Arshad
PH# +971563094063
Email: Media@vlinksgroup.com
Website:
www.vlinksgroup.com