

# SALEENA SADEER

## MBA|FINANCE|MARKETING|BCOM

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# • Dubai

## Summary

Experienced Business Development with a strong foundation in Finance and Marketing. Successfully implemented strategies to drive business growth and client acquisition at Tecswan. Additionally, gained valuable experience in the insurance industry through a part-time role at ICICI Prudential Life Insurance Company Ltd. Proven ability to build strong relationships, negotiate deals, and achieve targets.

# Experience

#### Tecswan

Kochi

#### **Development Executive**

- · Initiated outbound calls to prospective customers, presenting product offerings and addressing inquiries
- · Handled customer complaints, providing appropriate solutions and recommending alternatives
- · Established strong relationships with customers, enhancing brand loyalty
- · Conducted product demonstrations to increase consumer interest

# ICICI Prudential Life Insurance Company Limited

Attingal

#### Insurance Advisor

- Developed relationships with new clients to increase company's market share
- · Contacted potential clients and created rapport through cold calling, networking and using referrals
- · Received insurance premiums from clients and processed accounts

## More Retail Private Limited

Kochi

## Intern

- Enhanced customer trust by providing expert advice on various insurance products
- · Assisted in management tasks, including store keeping, customer interaction, employee management and sales updating

## Education

APJ Abdul Kalam Technological University

Master of Business Administration

Thiruvananthapuram, India 01/2023 - 12/2023

Univesity of kerala

Thiruvananthapuram, India 01/2021 - 12/2021

# Languages

English Advanced ••••

B Com Computer, Application

Malayalam Native ● ● ● ●

## Skills

Business Development  $\cdot$  Outstanding customer service  $\cdot$  Result oriented  $\cdot$  Critical thinking

MS excel · Financial operations · Administration · Operational suppoert · Excel, power point

## Certification

NPTEL Certificate on Principles of Management & Training of Trainers

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