# Ridha Abdullah

HR & Admin Assistant

Proactive **HR & Admin Assistant** with 2 year of experience. Organized and Detail oriented, exceptional support to HR executives and teams in fast-paced environments. Proven expertise in managing schedules, coordinating meetings, and handling correspondence with a strong ability to maintain confidentiality and prioritize tasks efficiently.

## Experience

## HR & Admin Assistant

**2024-07** Agatha Cleaning Services, UAE

- Provide support in recruitment processes, including scheduling interviews and onboarding new employees.
- Managed and updated filing recruitment database, both electronic and physical, leave records and performance evaluations.
- Assist in recruitment processes, including posting job advertisements, screening resumes, scheduling interviews, and coordinating with candidates.
- Assisted in the development and implementation of recruitment procedures to improve operational efficiency.
- Manage employee benefits and payroll queries, liaising with the finance department to ensure accurate and timely processing.
- Coordinate office activities and manage administrative tasks such as filing, data entry, and correspondence.
- Handle employee inquiries and resolve issues related to HR policies, benefits, and workplace concerns.
- Utilizes multiple tools of MS Office software tools to get the work done.



## Contact

#### Address

Sharjah, UAE

**Phone** +971 565936962

**E-mail** ridhaabdullah.in@gmail.com

#### Skills



Collaboration



Analytics



- Liaising with clients over Phone calls and in person.
- Handling Company's Various Bill payment and banking related requirements.
- Facilitated communication between departments to streamline operations and resolve issues.
- Good understanding of front-end technologies like HTML, CSS, JavaScript.

## Education

2018-07 -BCA: Computer Applications2021-07Kannur University - Kerala-India

## **Technical Skills**

- Proficient in MS Office Suite (Word, Excel, PowerPoint, Outlook)
- Strong organizational and multitasking abilities
- Employee Data and Database Management
- Creating and Maintaining Reports of Candidates and Filings
- Experience with CRM management software (e.g., Salesforce)
- Ability to handle confidential information with integrity
- Written and verbal communication skills

#### Skills

- 2024-02 Valid Driver's License LMV
- 2026-02 United Arab Emirates

#### **Achievements**

2023-03Salesforce Certified Administrator – Salesforce2022-10Digital Marketing - HubSpot Academy2021-05The Fundamentals of Digital Marketing – Google





Attention to detail



Willingness to learn



Adaptability



#### Languages

English



Malayalam



Hindi



Tamil



#### Interests

Interacting with new people

Performing challenging tasks