

Akhilesh v s Cashier

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🚼 16/08/1998 📕 Indian 🧰 V9243374 🧑 Single 🔉 Male 🖺 Visiting

PROFILE

Dedicated and detail-oriented graduate in **Bachelor Of Commerce in Computer Applications**. I am confident that my combination of skills and experience makes me a strong fit for the cashier role, and I would love the opportunity to contribute to your team. With my solid background in handling cash transactions, customer service, and attention to detail, I am confident that I can add significant value to your team.

PROFESSIONAL EXPERIENCE

02/2024 - 11/2024	Derby Sales Management L L C		
Dubai, U A E	Relationship Officer		
	Responsible for providing basic technical and		
	computing assistance to support the		
	implementation and operation of the institution's		
	telecommunications networks and communications		
	systems.		
	• Achieved high levels of customer satisfaction by resolving complaints quickly and		
	effectively, leading to positive feedback and loyalty.		
	• Consistently exceeded sales targets for cross-selling products like loans, credit cards, investment plans, and insurance.		
	• Developed long-term, trusted relationships with clients, which led to increased referrals and business expansion.		
	• Ensured that all client interactions, investments, and financial services adhered to banking		
	regulations and compliance standards, reducing the risk for both clients and the bank.		
11/2020 – 12/2023	Hinduja Leyland Finance Ltd		
Kerala, India	Cashier		
	Recognized for delivering outstanding customer service by resolving issues quickly, which		
	led to positive customer feedback and repeat business.		
	• Played a role in building customer loyalty, leading to increased referrals and long-term clientele.		
	 Accept deposits from customers (both cash and cheques), process withdrawals, and exchange foreign currency. 		
	• Ensure all transactions are processed in accordance with bank policies and regulations.		
	• Record and maintain accurate details of all customer transactions, including deposits, withdrawals, loan payments, and transfers.		
06/2018 – 10/2020	Catholic Syrian Bank Ltd		
Kerala, India	Collection Officer		
	• Manage cash collection for specific areas of a business (e.g., retail stores, field collections).		
	 Deposit collected cash into bank accounts and ensure proper documentation. 		
	• Maintain a detailed record of collections and follow up on overdue payments if applicable.		
	 Negotiate payment terms with clients, offering payment plans or settlements when appropriate. 		
	• Coordinate with the legal department if accounts require further legal action, such as		
	issuing court orders or initiating lawsuits.		

EDUCATION

2015 – 2018 Thrissur, India	B.com computer application Calicut university	
	SKILLS	
• Numerical Accuracy	Coustomer Service	•

• • Cash Handling Skills

• • Stress Management

Management

• • Organization And Time

• • Multitasking

• • Speed And Efficiency

- Communication Skills
- • Problem Solving Skills
- • Mathematical Skills

	S LANGUAGES	
English	•••• Malayalam	• • • • •
Hindi	• • • • Tamil	• • • • •
	DECLARATION	

I hereby declare that the above particulars of facts and information stated are true, correct and complete to the best of my belief and knowledge.

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