

## CONTACT

- +971 55 327 4547
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- Al Baraha, Deira, Dubai

## PERSONAL DETAILS

- Nationality : Indian
- Gender : Male
- DOB: 24/09/1996
- Visa : Visit visa

## SKILLS

- Cash Handling & Financial Accuracy
- Customer Service &
  Complaint Resolution
- MS Office Suite: MS Word, MS Excel, MS PowerPoint, MS Outlook
- Compliance with Financial Regulations
- Teamwork & Collaboration
- Attention to Detail
- Time Management
- Data Entry
- Computer Proficiency
- Accuracy Verification
- Agile Methodology & Scrum
- Manual & Functional Testing
- Defect Lifecycle Management

## LANGUAGES

- English (Fluent)
- Malayalam (Native)
- Hindi (Basic)

# ELVIN PRASAD

# PROFILE

Detail-oriented professional with 4+ years of experience in cash handling, financial transactions, and customer service. Skilled in managing cash registers, processing payments, and ensuring secure transactions. Adept at maintaining compliance with financial regulations and providing excellent customer service in fast-paced environments. Proven ability to handle financial operations with accuracy and efficiency while delivering exceptional client support. Experienced in cashier roles, ensuring smooth financial operations and customer satisfaction. Seeking to leverage expertise in a dynamic and growth-oriented organization.

# WORK EXPERIENCE

#### Decsigns Events, Kottayam, Kerala, India

Cashier (Feb 2019 - April 2023)

- Managed cash registers and processed payments efficiently, ensuring accuracy in financial transactions.
- Provided excellent customer service by handling inquiries and resolving complaints professionally.
- Assisted with event-related financial operations and ensured compliance with company policies and financial regulations.
- Contributed to inventory management and maintained a clean and organized work environment.
- Demonstrated honesty, dedication, and professionalism in all tasks, contributing to the smooth operation of the organization

#### Luminar Technolab, Kochi, Kerala, India

Software Test Intern (May 2023 - Oct 2023)

- Gained hands-on experience in manual & automation testing methodologies, test case creation, and execution.
- Performed functional, regression, and exploratory testing on web and mobile applications.

#### Wirtualway Pvt Ltd., Bengaluru, Karnataka, India

Quality Analyst (Nov 2023 - Dec 2024)

- Tracked and documented financial discrepancies in transaction processes.
- Worked in a fast-paced environment, managing multiple tasks with high accuracy.

## EDUCATION

#### Bachelor of Technology

Electronics & Communication Engineering Mahatma Gandhi University, Kottayam CGPA : 6.7 2014 - 2018