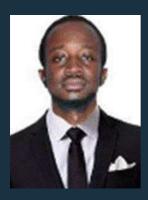
# **RYAN ANG'WECH**

## CASHIER / **CUSTOMER SERVICE**



- ryanchris1997@gmail.com
- +971 58 228 2689
- KENYA
- 03/07/1997
- KENYAN
- AK1076633
- **6**) SINGLE
- QJ MALE
- Visit Visa



#### LANGUAGES

English

Kiswahili

German

#### SKILLS

#### Cash Handling & Transactions:

- Accurate cash, credit, and mobile payment processing
- Balancing cash registers and reconciling daily transactions
- Managing refunds, exchanges, and discounts

### PROFILE SUMMARY

- Over Two years of work experience in customer service and cash handling
- Excellent interpersonal skills and ability to interact with diverse clientele
- Proven ability to manage cash transactions accurately and efficiently
- **Exceptional communication skills with a strong** command of English
- Quick learner with the ability to adapt to new systems and procedures
- Ability to work under pressure while maintaining professionalism and efficiency



#### **A** CAREER OBJECTIVES

Highly motivated and detail-oriented professional with extensive experience in cash handling and customer service. Skilled in managing cash transactions, processing payments, and ensuring excellent customer experiences. Possesses strong communication, organizational, and problem-solving skills, with a keen ability to multitask in fast-paced environments.



#### PROFESSIONAL EXPERIENCE

#### **Equity Bank** Cashier/Teller

06/2023 - 12/2024 | Kilifi, Kenya

- Processed cash, credit, and mobile payments accurately and efficiently
- Provided exceptional customer service, ensuring satisfaction and addressing inquiries
- Balanced cash registers and maintained accurate transaction records
- · Assisted in handling guest inquiries and special requests professionally

#### Halaal Supermarket Cashier

01/2021 - 04/2022 | Kilifi, Kenya

- Handled cash transactions and operated POS systems efficiently
- Processed orders and managed payments with accuracy
- Addressed customer inquiries, complaints, and special requests promptly

#### **Customer Service:**

- Providing excellent customer experiences
- Handling inquiries, complaints, and special requests professionally
- Building positive relationships with diverse clientele

#### **Technical Skills:**

- Proficient in POS systems and cash register operations
- Familiarity with inventory management systems
- Basic computer literacy (Microsoft Office, email management)

#### Organizational & Multitasking:

• Managing high-volume transactions efficiently

#### Communication & Teamwork:

• Clear and professional verbal and written communication

#### **Personal Qualities:**

• Attention to detail and accuracy

• Ensured a clean and welcoming environment for customers

#### PrideInn Flamingo Receptionist

12/2019 - 12/2020 | Mombasa, Kenya

- Greeted and welcomed guests, ensuring a positive first impression.
- Managed front desk operations, including answering calls and handling inquiries.
- Scheduled and coordinated appointments and meetings efficiently.
- Maintained accurate records of guest information and administrative files.
- Handled cash transactions, processed payments, and managed POS systems.



## Diploma in Business Management St. Paul's University

2018 - 2019

Property Management

Certificate in CPA (Accounting)
Institute of Commercial Management
2017

Kenya Certificate of Secondary School Mtwapa Elite Secondary School

2015 - 2016

K.C.S.E

Kenya Certificate of Primary Education Mary Joy Primary School

2011 - 2012

K.C.P.E



I hereby declare that the information furnished above is true and correct to the best of my knowledge.

RYAN ANG'WECH