JYOTHI OP

Beginner As cashier

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EXPERIENCE

Beginner As cashier

Salim Exchange Sharjah Airport Branch

- · Oversees and Maintains the organizations foreign currency market position
- Executes foreign currency transactions for clients
- Establishes local exchange rate for retail customers based on market fluctuations
- Advises international clients on foreign markets and fluctuations
- · Performs other related duties as assigned

Customer Service Agent

Air India Ltd

- iii 11/2018 03/2023 ♀ Kannur International Airport
- 10 years of customer Service Agent
- Air India Ltd, Kannur International Airport

Title

Air India SATS Airport Services Pvt. Ltd

Title

Neha Aviation Management Pvt. Ltd

Traffic assisstant

Neha Aviation Management Pvt. Ltd

EDUCATION

Diploma in Airline and Hospitality Management

Under Mahatma University

Bachelor of Arts

Annamalai University

- iii 01/2014 12/2014 ♀ Tamilnadu
- Specialized in English
- Distance studies
- Annamalai University, Tamilnadu

Higher secondary education

Govt. Vocational Higher secondary school

SUMMARY

To pursue a challenging career in the field of Aviation customer service, where I shall be a contributing Team Player through the devout application of my skills and experience for the sustained growth of the organization

LANGUAGES

English Advanced	••••
Hindi Advanced	••••
Indian Advanced	••••
Malayalam Advanced	••••
Tamil Advanced	••••

SKILLS

Cashier EMR Gmail