TAHIR HUSSAIN

Compliance Analyst

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♥ Dubai



EXPERIENCE

Teller

Travelex emirates exchange LLC

- Identified and Reported unusual activities while processing transactions
- Successfully complied with company operations, procedures and controls
- Successfully completed AML (Anti-Money Laundering) training, equipping myself with the knowledge and skills necessary to identify, prevent, suspicious activities
- Identified and reported suspicious customer activities to management, such as structuring in a transaction
- Consistently utilized my vigilance and thorough understanding of regulatory requirements to help safeguard the company from potential financial crimes and reported any suspicious customer behavior to compliance officer
- Consistently handled cash transactions with a strong focus on risk mitigation, ensuring all processes were carried out in compliance with regulatory standards
- Performed CDD and EDD transactions
- Maintained KYC record with 100% rate of accuracy
- Executed Customer Transactions regarding Cash, Money orders
- Identified and Reported Counterfeit currencies

Customer Service Teller

Ace Alfuttaim LLC

- Responding to all customer post-sale queries and requests
- Initiating inventory control measures to sustain stock levels
- Completed in-house and on-the-job training within required timeframe
- Follow up with service center to ensure timely repair and return of customer units
- Diffuse and resolve various volatile customer situations while maintaining the balance between the interests of the company and customer satisfaction
- Investigating and resolving customer complaints and issues to strengthen store reputation and grow customer retention
- Routing technical queries to designated channels for proper resolution of services and equipment issues
- · Completing customer transactions on the cash register

Customer Service

Sharaf Dg LLC

- 🗰 11/2011 04/2014 🛛 🗣 Dubai, United Arab Emirates
- Represented company brand with the highest degree of professionalism
- Responded to all customer post-sale queries and requests
- · Helped customers with all electronic related needs
- Completing customer transaction on the cash register

EDUCATION

Certified Anti-Money Laundering Specialist

ACAMS

- Certified anti-money
- Laundering specialist

Bachelor of Arts (Economics)

University of Punjab

SUMMARY

CERTIFIED ANTI-MONEY LAUNDERING SPECIALIST Detail-oriented and highly organized compliance professional seeking a Compliance Analyst position to utilize my knowledge of regulatory frameworks, risk management, and corporate governance to ensure adherence to industry laws and standards. Committed to minimizing legal and financial risks while fostering a culture of compliance within the organization.

KEY ACHIEVEMENTS



KYC Compliance Excellence

Achieved 100% accuracy in KYC record maintenance for three consecutive years.



Vigilant Risk Management

Reported over 50 suspicious activities, aiding in crime prevention.



Customer Issue Resolution

Resolved customer issues within 24 hours, improving retention by 15%.

CERTIFICATION

Certified Anti-Money Laundering Specialist (ACAMS)

UAE Driving license

LANGUAGES

English Proficient	••••
Urdu Native	•••••
Hindi Proficient	••••

SKILLS

AML	Driving License			KYC
Microsoft Office		Routing		
Team \	Nork	Risk Mitigation		