

CONTACT

MIMSON MAMACHAN

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OBJECTIVE

Dedicated professional with 1 year of experience as a retail and wholesale UAE cashier. And 2 years of experience in Relationship Management within the banking sector, focusing on mortgage loans, and . Proven ability to deliver exceptional customer service, exceed targets, and handle financial transactions accurately. Seeking a challenging role in an Indian bank specializing in mortgage loans. where I can leverage my skills to drive business growth and client satisfaction, while also open to opportunities in the retail sector where I can contribute to the efficient operation.

EXPERIENCE

2024 -

- Cashier**  
BISMI INTERNATIONAL GENERAL TRADING L L C
  - Greet customers when entering or leaving the store
  - Handle cash, Credit or Debit transaction with customers Issue change, receipts, refunds.
  - Shop Expense and Attendance Generating.
  - Daily Cash Report (DCR) generation submit Accounts Departments
  - Maintaining a clean workspace

2023 - 2024

- Relationship Manager - Mortgage Loan**  
IDFC FIRST BANK LTD
  - Managed a portfolio of mortgage loan clients, providing personalized financial solutions and exceptional customer service.
  - Conducted comprehensive financial analyses and risk assessments to evaluate mortgage loan applications and ensure compliance with regulatory standards.
  - Developed and maintained strong relationships with real estate professionals to generate leads and referrals.
  - Collaborated with cross-functional teams to improve mortgage loan processing efficiency and enhance customer experience.
  - Ensured accurate and timely documentation of mortgage loan transactions in accordance with bank policies.

EDUCATION

2013

- GOVERNMENT OF KERALA**  
Diploma Electronics

2011

- GOVERNMENT OF KERALA**  
S S L C

SKILLS

- Customer service
- Problem Solving
- Computer literacy
- Time Management & Team Work
- Attention to detail
- Patience
- Cash Handling

LANGUAGES

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- English
- Hindi
- Malayalam
- Tamil

ADDITIONAL INFORMATION

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Father’s Name : MAMACHAN ABRAHAM  
Sex : Male  
Date of Birth : 22/03/1995  
Marital Status : Married  
Nationality : Indian

PASSPORT DETAILS

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- Passport Number : **S1198542**  
Date of Expiry : 27-05-2028  
Place of Issue : Trivandrum

DECLARATION

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- I hereby declare that the details furnished above are true to the best of my knowledge and belief.

Place : Pathanamthitta                      **MIMSON MAMACHAN**  
Date :