



# PRASHANTH CHINNAIYAN

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## Professional Summary

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Motivated and hardworking individual with a degree in Computer Science and hands-on experience in customer service, system support, and data handling. Looking for a full-time opportunity where I can learn, contribute, and grow professionally in any suitable field.

## Techincal Skills

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Basic Computer Troubleshooting

Email Setup & Internet Support

Data Entry & Report Preparation

Customer Handling

Time Management

Microsoft Office (Word, Excel, Outlook)

Digital Marketing

Inventory Management

Financial Management

Teamwork & Communication

## Work Experience

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### IT Support Associate / Store Manager (Aug 2023 - Dec 2024)

S Mart Home Appliances, Salem

- Assisted customers with technical issues related to systems and smart devices.
- Installed and maintained basic computer hardware and billing software.
- Handled daily store operations, inventory, and staff coordination.
- Provided customer service and resolved in-store tech-related queries.
- Providing Windows desktop support, including software installation, updates, and troubleshooting.

### IT Intern - Data & System Support (May 2023 - July 2023 )

Maasaathuvaan Mercantile Pvt Ltd, Salem

- Supported end-users in desktop maintenance, email setup, and MS Office tools.
- Assisted with hardware troubleshooting and ensured stable internet connectivity.
- Helped with Windows system installations and configured user-specific software tools.
- Generated daily technical reports and helped train employees on internal digital platforms.

## Academic History

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### Periyar University

Government Arts College (Autonomous), Salem

- Bachelor of Science in Computer Science
- 2020 - 2023 | CGPA: 7.40

### Bharathiyar Higher Secondary School

Maths, Computer Science

- Completed in MARCH 2020

# University Projects

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## Face Mask Detection Using AI (Feb 2023)

- Developed a face mask detection system using machine learning models.
- Designed for public safety use in embedded systems.
- Focused on accuracy and real-time detection capabilities.

## COVID-19 Cases Analysis with Python (Apr 2023)

- Collected and analyzed global COVID-19 data using Python libraries.
- Demonstrated skills in programming, data analysis, and visualization.

## Language

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- English
- Tamil
- Hindi (Learning)

## Passport Details

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**Number:** C1233598

**Date of Issue:** 05/09/2024

**Date of Expiry:** 04/09/2034

**Place of Issue:** Coimbatore

**Visa Status:** Visit Visa (30/04/2025)