



Sharjah, UAE

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# SKILLS

### ABOUT ME

- Front Desk Operations
- Office Administration
- Guest Service
- Phone and Email Etiquette
- Scheduling & Calendar Management
- Data Entry & Filing
- Microsoft Office Suite (Word, Excel, PowerPoint)
- Multi-line Phone Systems
- Problem-Solving Skills
- Time Management
- Professional Communication

## LANGUAGES

English

Tamil

#### PERSONAL DETAILS



• I am a highly organized and customer-focused professional with two years of experience in administrative support and front desk operations. I am seeking a challenging Admin Cum Front Desk position where I can leverage my excellent communication, multitasking, and organizational skills to drive success for your company.

### WORK EXPERIENCE

#### ADMIN CUM FRONT DESK EXECUTIVE | MAR 2023 - MAR 2025

#### <u>HOTEL PAMS, INDIA</u>

•Provided exceptional customer service by greeting and assisting visitors, addressing inquiries, and directing them to the appropriate personnel.

- •Efficiently managed phone systems, handling calls and forwarding messages to relevant departments to ensure seamless communication.
- •Scheduled and coordinated appointments, meetings, and travel arrangements for staff and executives, optimizing time management.
- •Maintained organized filing systems and ensured proper documentation of all administrative records for efficient retrieval.
- •Managed incoming and outgoing correspondence, including emails and postal mail, to facilitate effective communication.
- •Assisted HR with employee onboarding, document verification, and staff coordination to support a smooth operational flow.
- •Oversaw inventory management of office supplies, ensuring timely reordering to keep operations running smoothly.
- •Assisted in organizing office events and team activities to foster a collaborative work environment.
- •Gained valuable experience at IDS Software Solutions, enhancing administrative expertise.

## EDUCATION

BACHELOR OF SCIENCE- COMPUTER SCIENCE | 2021
 A.V.C COLLEGE, MAYILADUTHURAII, TAMIL NADU

 (82%)

 HSC | 2018

 NASRUL MUSLIMEEN MATRIC HR.SEC.SCHOOL, MAYILADUTHURAI, TAMIL NADU

 (90%)

#### COURSE

CERTIFIED ADMIN DEPT & FRONT OFFICE EXECUTIVE Mar 2023 - Mar 2025