

ALI IMRAN

Globally Certified KYC Specialist (GO-AKS)

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PROFESSIONAL SUMMARY

Detail-oriented and highly experienced KYC Specialist with over 7 years of expertise in regulatory compliance, client due diligence (CDD), enhanced due diligence (EDD), and anti-money laundering (AML) practices. Proficient in conducting thorough KYC checks, verifying customer identities, and ensuring compliance with global regulations. Experienced in streamlining onboarding processes, reducing time-to-completion, and maintaining accurate records in line with regulatory standards.

PROFESSIONAL EXPERIENCE

Compliance Executive / KYC Analyst

October 2021 – Present

Al Ansari Exchange LLC (Dubai, United Arab Emirates)

Ability to conduct thorough customer identification processes, verifying personal and business details. Verify customer identities, addresses, and relevant information to ensure compliance with regulatory standards.

Serve as a point of contact for CBUAE and local regulators.

Preparing and filing Suspicious Activity Reports (SARs) when unusual or suspicious activity is detected and report to FIU Unit.

Develop, implement, and maintain AML/CTF policies and procedures in line with UAE Regulations and International best practices.

Perform detailed CDD and EDD for high-risk clients, including PEPs and clients from high-risk jurisdictions.

Experience in identifying and reporting suspicious transactions, especially those that appear to involve money laundering or terrorist financing.

Ability to review customer activity and transaction patterns, looking for red flags such as large, unexplained cash deposits or wire transfers to high-risk jurisdictions.

Conducting screening against global sanctions lists (OFAC, UN, EU, etc.) and identifying PEPs (politically

exposed persons) or individuals/entities subject to special restrictions.

Collaborate with audit team and resolve the query within TAT

Follow and monitor KYC, risk assessment, due diligence, policies around AML, and identify UBO framework and processes.

Conducting comprehensive risk assessments for high-risk customers, and identifying unusual patterns that could indicate money laundering.

Collaborate with global compliance teams to align UAE operations with company's global standards.

Knowledge of KYC regulations and guidelines set by regulatory bodies such as the Financial Action Task Force (FATF), the European Union (EU), and local financial regulatory authorities.

Customer Service Representative

June 2016 – October 2019 | Al Baraka Bank Ltd, Pakpattan, Pakistan

Managed the opening of individual, sole proprietorship, and corporate accounts, ensuring compliance with KYC/AML regulations.

Serve as the primary point of contact for customers visiting the branch.

Offer products and services tailored to customer needs and upsell banking products.

Ensure customer satisfaction and handle complaints effectively and professionally.

Assist in the daily operational functions of the branch.

Ensure that all transactions are processed in compliance with regulatory requirements and bank policies.

Ensure accurate data entry, maintenance, and segmentation of customer records. Regularly clean and update CRM data to enhance the quality and effectiveness of campaign

Maintain accurate records of transactions, customer data, and service logs.

Assist in processing account opening forms/Close Form loan applications, and other documents.

Actively promote and cross-sell bank products such as savings accounts, loans, credit cards, etc.

Respond promptly to customer inquiries via phone, email, live chat, or in person.

Provide accurate information about products, services, or policies.

Resolve customer complaints, issues, and inquiries in a professional and timely manner.

Ensure customer satisfaction by actively listening, understanding their needs, and providing appropriate solutions.

Identify opportunities for process improvements based on customer feedback.

Meet or exceed performance targets (e.g., call resolution time, customer satisfaction scores).

Manage the cash vault& Cash Transaction Cheque payments,Cash Receipt,Payment Order POS Transaction and oversee cash management operations.

Manage customer documentation and ensure compliance with KYC (Know Your Customer) guidelines.

Performed daily inward and outward clearing activities, including issuing pay orders, demand drafts, and bank guarantees.

Conducted name screening of customers against sanction lists, including PIBAS.

Processed foreign remittances and maintained up-to-date records of all transactions.

EDUCATION

Bachelor of Arts (BA)Economics

Bahauddin Zakariya University | Multan, Pakistan

Graduated: July 2010

CERTIFICATIONS

Globally Certified KYC Specialist (GO-AKS)

Advance AML Compliance Certification

LANGUAGES

English – Proficient

Urdu– Native

Hindi– Proficient

ADDITIONAL INFORMATION

Available for relocation and travel as needed.

Willing to undergo further training or certifications as required

References

Available upon request.