

FAIZAN FOUJDAR

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SUMMARY

Dedicated Customer Service Advisor with a proven track record of enhancing customer satisfaction and driving company growth. I am eager to leverage my skills to ensure exceptional customer service in my next role.

EDUCATION

Mechanic (Motor Vehicle), Anjuman Islam Janjira Sidi Zafar Shekhani Memorial Private Industrial Training Institute, Raigad-INDIA, 2016

SSC, Maharashtra State Board, Raigad-INDIA, 2012

EXPERIENCE

- Total of More than 7 Yrs Experience as CUSTOMER SERVICE ADVISOR
- WORK EXPERIENCE SUMMARY:
- CUSTOMER SERVICE ADVISOR SIMRAN MOTORS (MARUTI SUZUKI) Aibag-Raigad, INDIA 02/2022 Till 01/2025
- CUSTOMER SERVICE ADVISOR AUTOBAHN AUTOMOTIVE (VOLKSWAGEN), NAVIMUMBAI, INDIA 11/2016 Till 03/2020

SKILLS

- Communication Skills
- Problem-Solving Skills
- Patience and Empathy
- Organizational Skills
- Technical Proficiency
- Adaptability
- Sales Techniques
- Attention to Detail
- Cross-Selling and Up-Selling

LANGUAGES

- ENGLISH
- URDU
- HINDI
- MARATHI