

CURRICULAM VITAE AMAN AZIM KONDEVILKAR

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Professional Summary

Skilled customer service professional with over 2 years of successful client services, management and leadership Experience . Highly skilled in communication collaboration and technical documentation.

Personal Profile

Date of Birth: July 19th, 2002

Religion: Muslim

Nationality: Indian

Marital Status: Single

Languages Known: English, Hindi, Urdu & Marathi

Educational Qualification

- ❖ **B.E(E&TC)** from Savitribai Phule University Pune in Year 2024
- ❖ **HSC** from Maharashtra Board Passed in Year 2020
- ❖ **SSC** from CentralBoardofSecondaryEducationpassed in Year 2018

Experience

Customer Service Executive: (The-Connections ITES Business Service PVT)

I have 2 years of Experience in Customer Service Executive.

- Handling customer concerns and complaints in a timely manner
- A direct connection between your customers and your company

Telesales: (LIC Life Insurance Corporation)

I have 1 Year of Experience in Telesales Excutive.

Relevant Project:

Forest Fire Detector Using Lora Module (E&TC) 2024

- ❖ This project present a fire detection and alert system based on IOT.
- ❖ We have Successfully Published a Research Paper In IJAR SCT, Volume 4.

Certificates

- ❖ Certificate of Completion Embedded C and Microcontroller 8051 PIC.
- ❖ Certificate of Completion International Air Transport Association (IATA).
- ❖ Certificate of Completion latex Training In IIT Bombay.

Skills

- ❖ Customer Relationship Management.
- ❖ Problem Solving.
- ❖ Communication Skills.
- ❖ Customer need assessment.
- ❖ Decision Making.

Passport Details

Passport No: C 0 4 7 6 0 1 5

Date of Issue: 11-07-2024

Date of Expiry: 29-07-2034

Place of Issue: Mumbai

Declaration

I hear by declare that the information mentioned above Is true and genuine to best my knowledge.