# REJIN POONATTIL

**BRANCH INCHARGE** 



# CONTACTS

+971559875652, +971508554960



rejinaeb@yahoo.co.in

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Al Ghusais Sheikh Colony, Bldg No Q3, Flat No 100, Dubai, 0004, United Arab Emirates



# ABOUT ME

Experienced Branch Incharge with 18 years of proven leadership in branch operations and customer service at Al Ahalia Money Exchange and Federal Exchange. Skilled in client-focused strategies, operational excellence, and team management. Eager to leverage my expertise and dedication to contribute effectively to your esteemed organization.

# SKILLS

Branch Operations Management

Compliance Check

**Transaction Monitoring** 

Report Analysis

**KYC** Review

Corporate Client Registration

Regulatory Compliance

## **WORK EXPERIENCE**

Branch Incharge, FEDERAL EXCHANGE, Dubai United Arab Emirates Jan 2023 - Jan 2025

- Develop relationship with Customers
- Handling Customer Complaints & Queries
- Remittance verification & Authorization
- Dealings of Forex with whole sellers
- Branch Targets and Branch Business developments
- WPS Client Onboarding
- Periodic review of customer KYC
- Filing ISTR's
- Transaction Monitoring
- MIS Reports

# Branch InCharge, AL AHALIA MONEY EXCHANGE, Dubai United Arab Emirates

Jun 2013 - Jan 2022

- Responsible for Branch Target achievements
- WPS & Corporate Remittances,
- New Joiners Staff Training
- Branch Compliance

# Branch Supervisor, AL AHALIA EXCHANGE, Dubai

Oct 2006 - Jun 2013

# Relationship Incharge, Al Ahalia Exchange- Liaison Office, Kozhikode Kerala India

Jan 2004 - Sep 2006

Liaison with UAE Branches Instant Cash Payments Issuance of Demand Drafs on behalf of UAE Branches cimmunications with Banks

#### Project Leader, ORBIT information Technology, Kozhikode Kerala India

May 2000 - Jan 2004

Software Training Business Development Expert in MS Office Tools -MS Excel, MS Word, MS Powerpoint

# LINK

LinkedIn:

https://www.linkedin.com/in/rejin-poonattil-cams-828966...

# LANGUAGES

English

Hindi

Malayalam

# PERSONAL DETAILS

Date of birth

25 Jun 1975

Nationality

Indian

Visa status

Visit Visa

Marital status

Married

# REFERENCE

Midhun M S - HR Manager

Federal Exchange

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# **EDUCATION**

CAMS, ACAMS, UNITED STATES

2024

Anti Money Laundering Specialist

Bachelor of Technology, LBS SCIENCE AND TECHNOLOGY, Calicut 2000

• Bachelor of Technology - Computer Software Applications

 ${\bf Master's\ Degree,\ CALICUT\ UNIVERSITY,\ Calicut}$ 

1996

Bachelor Degree in Commerce

# HOBBIES

Movies, Cricket

## COURSE

CAMS - Certified AntiMoney Laundering Specialist, ACAMS

Jan 2024 - Aug 2024