



# NOUFAL THALEKUNNATH

FOREX CASHIER

## CONTACT

☎ 054 375 7909  
✉ noufalthalek@gmail.com  
📍 Dubai, UAE

## PERSONAL INFO

Nationality : Indian  
Date of Birth : 04/05/1990  
Gender : Male  
UAE Driving License No : 3709297

## EDUCATION

Master of Business Administration (MBA)  
Anna University, Chennai - 2012  
  
Bachelor of Arts in Economics (BA)  
Calicut University - 2010

## CORE SKILLS

- Collaborative Team Player
- Sales and Business Development
- Exceptional Time Management
- Strong Communication and Interpersonal Skills
- Positive and Proactive Attitude
- Self-reliant and Resourceful
- Goal-oriented and Driven to Achieve Targets
- Adaptability and Quick Learner

## LANGUAGES

ENGLISH ██████████  
HINDI ██████████  
MALAYALAM ██████████  
TAMIL ██████████

## PROFESSIONAL SUMMARY

Dynamic and results-driven banking professional with a proven track record in delivering high-quality customer service and resolving complex issues efficiently. Exceptional communication skills combined with a dedication to fostering customer loyalty and achieving organizational goals. Adept at team management and operational oversight within retail and financial environments.

## PROFESSIONAL EXPERIENCE

### SUPERVISOR

Focus Hyper Market, Kerala, India  
2012 – 2014

- Supported the retail store manager in daily operations, ensuring smooth workflow and high levels of customer satisfaction.
- Monitored and maintained store inventory levels.
- Collaborated with the store manager to implement sales promotions, driving customer engagement and increasing store revenue.
- Motivated and guided staff to maximize performance and productivity.

### FOREX CASHIER

Lulu International Exchange LLC, Dubai  
June 2014 – Present

- Managed end-to-end forex operations, including swift transactions and catered to diverse customer needs effectively.
- Trained and onboarded new employees, equipped them with the knowledge and skills enhancing team capabilities.
- Consistently achieved monthly forex targets, demonstrating strong sales acumen.
- Successfully executed Wage Protection System (WPS) registration and disbursement processes.
- Addressed and resolved complaints from customers, and queries with professionalism and empathy ensuring satisfaction.
- Developed and maintained strong relationships with customers, ensuring their needs were met and encouraging repeat business.

## DECLARATION

I hereby declare that all the information provided above is true to the best of my knowledge.