

zaigham Arshad

cashier

CONTACT

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EDUCATION

Bachelors Bachelors of computer sciences

Virtual university of pakistan

2019 - 2024

Intermediates of computer science

Punjab Group of college

2016 - 2019

EXPERTIS

- Balancing cash drawer
- Counting, verifying, and reconciling cash at shift end
- Resolving complaints or transaction issues professionally
- Processing local and international money transfers
- Data entry and transaction logging
- High accuracy in financial transactions

PROFILE SUMMARY

Dedicated and trustworthy Cashier with strong experience in foreign currency exchange and remittance operations. Skilled in handling large cash transactions, verifying multiple currencies, and delivering excellent customer service in high-pressure environments. Knowledgeable in SBP regulations, KYC/AML protocols, and cash management systems. Known for attention to detail, accuracy, and professionalism while ensuring smooth daily operations and customer satisfaction.

WORK EXPERIENCE

Cashier 2017 - 2018

Al-Rahim Exchange Lahore, Pakistan

- Exchange local currency (e.g., PKR) with foreign currencies (e.g., USD, EUR, AED).
- Buy and sell currencies at the prevailing rates set by the company or market.
- Handle remittances, telegraphic transfers, or other cross-border services.
- Count, verify, and handle large amounts of cash accurately.

Cashier 2019 - 2021

Union Exchange CompanyLahore, Pakistan

- Enter transactions into the company's digital system or accounting software.
- Generate daily reports of transactions and cash flow.
- Buy and sell currencies at the prevailing rates set by the company or market.
- Handle remittances, telegraphic transfers, or other cross-border services.
- Count, verify, and handle large amounts of cash accurately.
- Exchange local currency (e.g., PKR) with foreign currencies (e.g., USD, EUR, AED).

Ccashier 2021 - 2023

Sky Exchange Company Lahore , Pakistan

- Greet customers and explain exchange rates, fees, and procedures.
- Assist with filling out forms for currency exchange or money transfer.
- Address customer complaints or refer them to the manager when needed.
- Handle remittances, telegraphic transfers, or other cross-border services.
- Count, verify, and handle large amounts of cash accurately.

Cashier 2023 - 2024

Flattie Hotel Lahore, Pakistan

Greet customers in a friendly and professional manner
Scan items and ensure accurate pricing
Process cash, credit/debit card, and mobile payments
Handle customer inquiries and resolve complaints when needed
Bag merchandise carefully and efficiently
andle customer questions, concerns, and complaints professionally