



Maher Ibrahim

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Location: Sharjah, UAE
Date of Birth: (3/11/1991)
Nationality: Egyptian

Professional Summary

Experienced professional in sales, customer service, and cash operations, with over 7 years in microfinance. Skilled in helping customers, handling money accurately, and supporting loan services. Strong communication and teamwork abilities, with a focus on delivering excellent service and meeting sales goals.

Work Experience

Tamweely Microfinance - Egypt

Customer Service Representative / Teller | Jan 2021 - Jun 2024

- Handled deposits, withdrawals, and loan payments accurately.
- Helped customers with their questions and explained financial details clearly.
- Worked with the credit team to process and follow up on loans.

Tamneyah Microfinance - Egypt

Loan Officer | Jun 2017 - Dec 2020

- Checked loan requests and verified customer details.
- Visited clients to understand their financial situation.
- Prepared loan reports and followed up on payments and collections.

Education

Bachelor of Commerce - Accounting Major
Beni Suef University - 2013

Skills

- Customer Service
- Cash Handling
- Sales Techniques
- Credit Checking
- Teamwork
- Loan and Microfinance Knowledge
- Reporting and Documentation

Languages

- Arabic: Native
- English: Good