



# Monika Thapa Adhikari

UAE-Abudhabi, Near By AL Whada Mall  
0504289945 | monikathapaadhikari@gmail.com

## Objective

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To work in an environment which encourages me to succeed and grow professionally where I can utilize my skills and knowledge appropriately and got some good steps in my careers.

## Experience

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- BBZ (APPAREL GROUP)** 2021 - 2023  
Cashier  
- Answering customer inquiries regarding products, store policies, and services, providing knowledgeable and helpful responses to enhance satisfaction. Operating the point-of-sale (POS) system, processing payments, handling returns, and managing customer transactions efficiently and accurately.  
- providing exceptional service to customers, handling cash and credit card transactions, voucher redeem and maintaining a clean and organized work environment.
- Biba Apparels Trading LLC** 2023 - Present  
Cashier  
Scanning goods, processing payments, and issuing receipts are the core tasks.  
Balancing cash drawers, counting money, and ensuring accurate transactions are crucial.  
Handling returns, exchanges, and resolving customer complaints related to purchases.

## Education

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- Siddharth secondary college** 2021  
EDUCATION BY MAJOR ENGLISH  
3.26 GPA

## Skills

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- Creativity •Communication skills •Customer service •Team work & Hard work •Adaptable & Desijon making  
•Ability to learn from mistakes •Time management & Activeness •Computer knowledge

## Interests

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- Badminton, Dancing, Travelling & Paper crafts

## Languages

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- ENGLISH •NEPALI •HINDI • Numerical words in Arabic

## Personal Details

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- Date of Birth : 07/05/2002
- Marital Status : Married
- Nationality : Nepali
- Passport : PA1064173
- Gender : Female