



Lokesh Krishna

Risk & Compliance Specialist | Fraud Operations | Privacy Governance | Customer Services

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📍 Abu Dhabi, UAE 🚩 Indian 🏠 P2785286

📄 Visit Visa (valid until May 2025) 🛡 Open to Onsite, Remote, Hybrid, Relocate

📅 7th November 1992

PROFESSIONAL SUMMARY

7+ years across LinkedIn, Microsoft, and high compliance environments. Expertise in risk monitoring, customer success, and regulatory response (GDPR, UBO, KYC). Proven impact managing operational risk, supporting audits, and streamlining cross-border data processes. UAE available, ready for contract or full-time roles in risk, compliance, operations, or customer support.

EXPERIENCE

AIRK AI Training LLC

01/2025 – present | Abu Dhabi, UAE

> Freelance – Operations Support (Remote / UAE-based)

- Created compliance documentation and SOPs for data handling and quality.
- Supported freelance onboarding and privacy checklist drafting for internal use.
- Aligned internal processes with UAE data protection frameworks.
- Onboard B2B clients and freelance AI trainers; support with guides and FAQs.

LinkedIn (Microsoft Corporation)

11/2022 – 12/2024 | Bengaluru, India

> Compliance Specialist - Member Safety & Recovery Team

- Led privacy control audits aligned with GDPR and Microsoft's global protocols.
- Investigated ToS violations, user fraud, and supported legal escalation protocols.
- Collaborated with cross-functional teams on regulatory response and audit prep.
- Recognized with 'Above & Beyond' award for impactful client resolution and process enhancement.
- Collaborated with legal and compliance teams on Terms of Service violations, fraud detection, and user protection initiatives.

LinkedIn (Microsoft Corporation)

02/2021 – 11/2022 | Bengaluru, India

> Member Support Specialist

- Resolved complex client issues with privacy and security concerns.
- Trained internal staff and clients on platform governance and compliance awareness.
- Initiated escalations for data anomalies based on SOP risk triggers.

First Advantage

06/2018 – 10/2020 | Bengaluru, India

> Operations Analyst – BGV & Compliance

- Managed KYC/AML checks, data discrepancy resolution, and risk red-flag assessments.
- Supported onboarding workflows and operational audits for MNC clients.

Aegis Global

09/2016 – 11/2017 | Bengaluru, India

> Senior Executive – Operations (Fraud Check & Research)

- Performed employment and education fraud checks for global clients.
- Maintained partner compliance records and supported audit-readiness documentation.
- Analyzed and rectified gaps in client-supplied documentation to uphold audit readiness.

EDUCATION

Bachelor of Science in Computer Science Bangalore University	2011 – 2014
Pre-University (11th & 12th) Krupanidhi Pre-University College	2010 – 2011
Indian Certificate of Secondary Education in Indian Certificate of Secondary Education New Baldwin School	2009 – 2010

SKILLS

AML & KYC Fundamentals	GDPR Compliance & Privacy Governance	Client Onboarding & UBO Checks
SLA & KPI Monitoring	Internal Controls & Risk Monitoring	Policy Drafting & Regulatory Gap Analysis
Operational Audits & Root Cause Analysis	CRM Tools: Salesforce, MS Dynamics	Client Support Services

CERTIFICATIONS

CIPP/US Cert Prep: Workplace Privacy Issued: July 2024	Certified Business Analysis professional Issued: April 2025
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AWARDS

Above & Beyond Achievement Award LinkedIn Recognized for resolving complex client issues and enhancing customer satisfaction.	01/09/2024
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LANGUAGES

English	● ● ● ● ●	Hindi	● ● ● ● ●
Kannada	● ● ● ● ●	Telugu	● ● ● ● ●
Tamil	● ● ● ● ●		