### **SARITA PANDEY**

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Dubai, UAE



# CAREER OBJECTIVE

A suitable position in cashiering and receptionist with a reputed organization where I can utilize my education and experience for the optimum growth of the organization as well as personal career growth.

#### **PROFILE**

- → Bachelor's degree
- → MS Office & Internet.
- ⇒ Strongly commercial with excellent communication and influencing skills.
- ⇒ Energetic, enthusiastic with great attention to details.
- ⇒ Excellent administration skills.
- ⇒ Ability to form effective working relationships quickly.
- ⇒ Reliability and Trustworthiness.
- → Interpersonal skills.
- → Ability to grasp and adapt quickly.

### CAREER HISTORY

- Customer service Associate at Big Bazar in INDIA 2011-2013
- Cashier at KRC INTERNATIONAL in Abu Dhabi ,UAE Feb 2014-2017
- Cashier at RICH AND FRESH both in Supermarket and Hypermarket in Abu Dhabi ,UAE March 2017 -September 2023.

#### JOB RESPONISIBILTY (CASH)

- Handle cash transactions with customers using cash registers.
- Scan goods and collect payments
- Issue receipts, refunds, change or tickets.
- Redeem stamps and coupons
- Make sales referrals, cross-sell products and introduce new ones
- Resolve customer complaints, guide them and provide relevant information
- Greet customers when entering or leaving establishments
- Maintain clean and tidy checkout areas.
- Pleasantly deal with customers to ensure satisfaction.

### JOB RESPONISIBILTY (CUSTOMER SERVICE EXECUTIVE)

- Welcoming and greeting customers.
- Assist well with the customer and understand customer needs.
- Well decorated and clean in the sales area.
- Strong ability to perform duties under pressure and perform multiple tasks simultaneously
- Ability to be calm, objective, neutral, and make good decisions under pressure
- Excellent people's skills, with the ability to create a friendly, and cooperative working relationship with others
- Excellent ability to communicate with the public, customers, and fellow staff
- Excellent ability to read, understand, and execute instructions perfectly
- Exceptional ability to adhere to company's policies, processes, and systems

# ACADEMIC HISTORY

- Bachelor of Arts, IGNOU, India. 2011-2013
- **Diploma in Retail Management**, NIS, India. 2010-2011
- Intermediate Education, Lingdok Sr. Secondary School India. 2009-2010
- D.El.Ed from Sardar Patel University, Madhya Pradhesh, India
- SSLC, India. Mar 2008

# COMPUTER SKILLS

Office Application : MS Office

Others : Internet & Email; Fast

typing skills

# PERSONAL INFORMATION

Sex : Female

Date of birth : 06<sup>th</sup> Feb 1990

Marital status : Single
Nationality : Indian

Language Proficiency : English, Hindi and Nepali

Visa status : Visiting Visa Passport No. : L9563101

# DECLARATION

I hereby declare that the above mentioned details are true to the best of my knowledge and belief

Place: Abu Dhabi Date:10.06.2025

Sarita Pandey