



TAHIRA ISMAIL

Cashier

CONTACT ME

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📍 Deira Dubai (Hor al Anz)

EDUCATION

M.A Education

Bahaudin zikriya university
2018-2020

Becholer of Arts

Bahaudin Zikriya university
2016-2018

Matric in Science

Girls High School
2013-2015

SKILLS

- Multi Tasking
- Effective Communicator
- Management Skills
- Customer Service
- Problem Solving
- Microsoft Office (Word, Excel, Power point)
- Active listning Skills
- Problem Solving

WORK EXPERIENCE

Cashier

AUG 2021- JUN2022

Aldouri mart

- Assisted 50 + daily customer with checkout , answering outstanding question
- Collaborate with 8 other cashiers ,offering assistant to other temmates during busy time
- manage inventory and directed support staff to assiste the customers who ask for specific grocery items
- Recognized as employe of the queter in 2022

Cashier

AUG 2023- JAN 2024

United hyper market

- Process over 3000 pluse transection to date with 100% accuracy handling cash, credite cards and electronics payments
- Maintain a friendly and welcoming attitude, providing excellent customer service
- Resolve customer complains with a 97% sattisfaction rate
- Trained and mentored 9 incoming cashiers, improving their efficiency and accuracy by 25%

Cashier

MARCH 2024-Feb 2025

Red paper resturent

- resolving customer complaints or issues
- answering customer questions
- assisting with or taking customer orders
- completing any return transactions
- overseeing customer order completion
- assisting kitchen staff as needed
- processing payments and providing change and receipts
- closing or cashing out the register at the end of the day

PERSONAL INFORMATION

- **Gender:** Female
- **Civil status:** Single
- **Nationality:** Pakistani
- **Visa status:** Free lancer visa
- **Qualification:** Master in education