

# SAJANA JANARDHANAN

### **OBJECTIVE**

To seek placement where my qualification and experience will be beneficial to the enterprise and myself, where i can prove my ability through hardwork with a high degree of integrity, loyalty and team spirit.

## **CONTACT:**

#### **Phone**

+971-547985186

#### **Email**

Sriharisajana@gmail.com

#### **Address**

Deira, Dubai

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## **EDUCATION:**

B.com with co-operation

Calicut university, kerala

Tally prime 4.0

### **SKILLS:**

- Tally prime
- MS Office
- Background data verification
- CRM

# WORK EXPERIENCE

Aug 2021feb 2024

Jan 2017-

April 2021

Background verification executive - A check global solutions private limited, Chennai.

Roles and responsibilities:

- Verifying details of prospective candidates for client companies.
- co-ordinating with vendors for the various reports via E-mail.
- · conducting internal searches through online sites.
- complete the work in turnaround time.
- maintaining tracker for future references.

# Customer relations executive- Vodafone-Idea private limited, Kerala

Roles and responsibilities:

- Resolving customer complaints quickly and efficiently.
- keeping customer updated on the latest tariff plans.
- checking network related issues and informing the concerned team.
- bill briefing and payment follow up.
- · sales promotion.

## **LANGUAGES KNOWN:**

- English: Read, write, speak
- Malayalam: read, write, speak
- Hindi: read, write, speak
- Tamil: speak

### **ACHIEVEMENTS:**

- Star employee award
- Quick learner award

#### **DECLARATION:**

I hereby declare that all the information provided above is true to the best of my knowledge & belief.

Date:

Place: