



Muhammad Waheed Tariq

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NATIONALITY: Pakistani

SUMMARY

Seeking the job at company, which will allow me to realise the full potential of my talents and expertise and collaborate with the company to achieve its goals and objectives and strive towards betterment and excellence in the sector.

SKILLS

Interpersonal

Mathematical skills

Team Player

Active Listening

Problem Solving

Computer literacy

Time Management

Customer Relationship

LANGUAGES

English

Urdu

Hindi

PASSPORT DETAILS

Number: FP7960102

Expiry: April- 2026

RELIGION

•Islam

MARITAL STATUS

•Single

SOCIAL LINKS

Linkdin: <https://www.linkedin.com/in/waheed-tariq-3b54671>

EXPERIENCE

CUSTOMER SERVICES

Feb 2023 - Current

Zyed International Airport.

- Ensured passenger safety by conducting thorough pre-flight checks of wheelchairs and other mobility equipment
- Facilitated effective communication between airline staff and non-English speaking passengers, utilizing language skills when necessary
- Provided exceptional customer service to diverse clientele, addressing individual needs and preferences
- Participated in regular training sessions covering topics such as safety regulations compliance updates or changes in company policies
- Enhanced customer satisfaction by providing timely and efficient assistance to passengers with special needs
- Assisted elderly passengers with boarding and deplaning, ensuring a smooth travel experience for all customers
- Demonstrated strong problem-solving abilities during flight delays or cancellations, working closely with airline personnel to accommodate affected passengers promptly
- Assisted passengers in navigating customs procedures smoothly and efficiently

SALES REPRESENTATIVE

Aug 2018 - Dec 2022

Pakistan.

- Present, promote and sell products/services using solid arguments to existing and prospective customers.
- Achieve agreed upon sales targets and outcomes within schedule.
- Coordinate sales effort with team members and other departments.
- Selling products and services using solid arguments to prospective customers.
- Continuously improve through feedback .

EDUCATION

Govt College University Faisalabad

2015 - 2017

Pakistan | Associate of Science in Computer Science

Govt College University Faisalabad

2017 - 2019

Pakistan | Masters of Science in Computer Science

HOBBIES AND INTEREST

- Book Reading
- Sports
- Traveling