ASKER P

CASHIER (6 year)

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PROFESSIONAL SUMMARY

Results-oriented Cashier and Customer Service Executive with 5+ years of experience in jewellery retail and telecom industries. Proficient in managing customer relationships, resolving technical issues, and achieving consistent sales targets. Skilled in upselling, inventory control, and client consultation. Adept at working in fast-paced , high-pressure environments with excellent communication skills.

KEY SKILLS

- Efficient Cash Handling & POS Operation
- Customer Service & Complaint Resolution
- Processing Returns & Product Exchanges
- Billing Accuracy & Invoice Adjustments
- Attention to Detail in Transaction Management
- Knowledge of Store Policies on Returns/Exchanges

- Stock Reconciliation after Returns
- Communication & Conflict Handling Skills
- Fast-Paced Multitasking
- Basic Accounting & Inventory Awareness
- Refund Processing & Credit Note Issuance
- Team Coordination & Reporting

PROFESSIONAL EXPERIENCE

Cashier (6 year) |Friends Jewellery, India   2019 - 2025

- Processed high-value transactions with 100% accuracy across cash, card, UPI, and other digital platforms, ensuring full compliance with financial protocols and internal audit standards.
- Maintained inventory records, monitored stock levels, and coordinated with internal teams for smooth operations.
- Consistently exceeded sales targets through expert product consultation, upselling, and strong client relationship management.

Customer Care Executive (1 year) |Bharti Airtel Ltd., India   2018 - 2019

- Answered technical support queries and customer complaints.
- Resolved issues related to connectivity, SIM, and billing.
- Promoted telecom plans and managed client records.
- Liaised with backend support for escalations.

EDUCATION

Master of Business Administration (HR)|Bharathiar University | 2016 - 2018

Bachelor of Arts (Economics)| Calicut University | 2012 – 2015

LANGUAGES

English , Hindi , Malayalam , Tamil