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Professional Summary

Finance and Reference Data Management professional with 16+ years of experience in Capital Markets Operations, Market Data Management, Process Migration, and Client Onboarding. Proven expertise in managing security master databases, leading global teams, and implementing regulatory data requirements (MiFID II). Strong analytical mindset with hands-on experience in Bloomberg, Asset Control, Adept at stakeholder communication, cross-functional leadership, and process improvement.

Personal/Family Reasons

Career Break

Jan 2023 – Present

Took time off for family commitments. Now ready to re-enter the workforce with renewed focus and enthusiasm.

Detailed Professional Experience

Company: Lore Software Solutions (Bangalore)

Client: Virtu Financial

Designation: Lead Specialist Asset Control Operations

Department: Market Data Management

Jan 2011 – Dec 2022

- Led global static data operations at Lore Software Solutions, ensuring data accuracy and integrity for capital markets clients. Managed a team focused on maintaining high-quality reference data.
- Managing and leading a team of Reference Data professionals who handles market data corporate actions (New Listings, IPOs, Spinoffs, Reverse/Forward stock splits, Exchange changes, Delists, Name/Identifier changes) for North American, European, ASIAN and LATAM regions to the client on a T-1 and current day basis on Asset Control Plus (Alveo) and Legacy database.
- Administered and delivered timely reference data and corporate actions, upholding data integrity across three global security masters within the deadlines as agreed with clients and other stake holders.
- Understanding of Entire security data management lifecycle from integrating vendor data with golden source to making changes as per business rules and exception handling.
- Maintaining various markets (Asia, Europe, Canada and US) track and update all upcoming new Tickers in the database. Make sure the security master is updated with all the new securities created on daily basis.
- Supervise the review, validation, processing and quality checking of a wide range of static data updates in line with the project scope and guidelines.
- Driving the MiFID II implementations across the markets we cover and maintaining the regulatory attributes and its accuracy (such as – LEI, CFI, FISN etc.)
- Interaction with various pricing source vendors like Refinitive, Bloomberg and IDC.
- Served as the primary liaison for equity market data issues on the Alveo platform, facilitating resolution and root cause analysis on issues/errors, implement corrective and preventive control mechanisms in place.
- Define and implement data quality controls, workflows, and problem escalation and correction procedures.
- Maintained global trading holiday calendars, ensuring operational alignment with regional market schedules.
- Review of SOP, maintaining the process related documents, monitoring SLAs, initiative in process improvement.
- Enhanced the accuracy of reference data/corporate actions data by cross-checking with vendors, ensuring timely updates for trading operations and reducing discrepancies by 15%.

- Optimized round lot exceptions processing for Hong Kong warrants using UNIX-based bulk uploads, improving efficiency by 20% and reducing manual errors.
- Reconciled market data and end-of-day pricing data, utilizing SQL queries and Unix scripts to detect and resolve inconsistencies.
- Responsible in conducting knowledge transfer and training sessions for new team members

Company: Thomson Reuters, Bangalore

Department: Content Support

Jan 2009 to Jan 2011

Designation: Senior Content support Fundamental Specialist

- Manage customer escalations and queries related to fundamentals content.
- Conduct service forums within the data team to address recurring issues.
- Siebel Super user: Help teams with Siebel and provide ad hoc training.
- Ad Hoc reporting to Senior Management.
- Manage escalations and deep dive on the issue to get to the root cause.
- Product and data flow knowledge in operations team.
- Monthly Root Cause Analysis for all requests for fundamentals Data.
- Training new hires and support them.
- Conduct monthly training on content to the team members in Service team.
- Work closely with Account Management team.

Designation: Content Support Specialist

- Supporting various Thomson Reuters products and assists various financial analysts across the world.
- Handling issues/queries related to Fundamentals (Financial statements) and Ratio Analysis.
- Handling Equity, Corporate Actions, Reference Data and Mergers & Acquisitions, Public Equity offerings, Estimates, Events, Economics and Business Intelligence data queries.
- Answering real time and historical data queries on product Reuters Knowledge, Reuters Knowledge Direct- FTP and API, Reuters Knowledge Integration raised by clients using Siebel ERP. Also handling Investment & Advisory Content queries on products like EIKON,3000 XTRA, PPPRO, Reuters Trader, Reuters Data feed, RMDS.
- Formulating and Analyzing accountability reports pulled through Business Objects to the management. Ensure High Quality, Timeliness & Accuracy of all Reports.

Designation: Market Analyst Fundamental data

Department: Fundamental

Aug 2006 to Dec 2008

- Analyzed documents (10-K, 20-F, 10 Q etc.) for relevant financial data that needed to be updated on the database using financial and technical knowledge
- Research consists of analyzing the income statement, balance sheet, statement of cash flow, equity distribution, business/geographic segments and extracting the vital information from the footnotes to the financial statement statements of a company and entering the researched data into the database.
- Completing the updates in line with high quality standards in line with pre-established, revised & amended policies and within the stipulated time.
- Worked towards extending the level of coverage to new markets (such as India, Pakistan, Sri Lanka & Canada) and high value companies by way of special projects with special emphasis on new public issues (IPO's).
- Taken responsibility for data quality, completeness, accuracy and timeliness.
- Validating and testing of work done by development team.

Tools And System Proficiency

- **Data feed Tool:** Bloomberg, Eikon, Thomson Reuters Knowledge , Thomson Reuters Knowledge Direct, IDC, Datascope Equities
- **AC Desktop:** Asset Control Plus (Version 2.8 and 3.4)
- Execution management system (EMS) tool **Triton**
- **Tools:** Putty, JIRA, ITRS
- **Visualization tool:** Power BI & Tableau

EDUCATIONAL QUALIFICATIONS

- **MBA with specialization in Finance from ICFAI Goa**
- **BCOM from Goa University**