



## **ANAND BABU PM**

**| 0588429029 | anandbabupm@gmail.com |**

Results-oriented Debt. Collector with 9 years of experience and knowledge in the leasing/finance sector. A strong negotiator able to work in a very fast-paced environment and adapt to situations. Collects accounts in compliance with all applicable regulations and internal performance standards in order to meet personal and team goals. thorough legal and business economics acumen and excellent interpersonal skills.

### **EXPERIENCE**

**JUN- 2022  
TO MARCH  
30, 2025**

#### **○ HADAF AL KHALEEL DEBT COLLECTION LLC (ABU DHABI)**

##### **Senior Debt Collector.**

- Keeping track of assigned accounts to identify customers outstanding debts.
- Utilize various skip tracing techniques and collection strategies to locate right parties in order to negotiate payment arrangements on high collectability or value accounts.
- Negotiating payoff deadlines or payment plans.
- Handling questions or complaints.
- Creating trust relationships with debtors, when possible, to avoid future issues.
- Updating account status and database regularly.
- Alerting superiors of debtors unwilling or unable to pay when necessary.
- Skip tracing

**SEP 2021  
TO APRIL  
2022**

#### **○ A to Z LAW FIRM COMPANY LLC (ABUDHABI) DEBET RECOVERY**

- Following up and collecting on all overdue and delinquent customers.
- Acting on collection reports initiated by supervisor after his review and comments.
- Handling calls and follow-up on company's commitment to make payments.
- Identifying non-contactable customers and redirecting them for field visits.
- Preparing daily and weekly progress reports.
- Reviewing collection MIS to measure effectiveness, productivity and efficiency.
- Providing team leader and managers with feedback.

**APRIL-2015  
To MAY-2021**



**BILKISH ASSOCIATES LLC (DUBAI)  
CREDIT CARD&PERSONAL FINANCE**

- identify, track, manage, and investigate delinquent customer accounts.
- Work closely with customers to negotiate payment arrangements.
- Cultivate working relationships with customers, guiding them through the repayment process.
- Follow up with customers to ensure payments are made in a timely manner.
- Use databases to monitor and update outstanding accounts.
- Keep records of all customer communications to build individual debtor cases.
- Answer customer questions and provide information to help the debtor understand how to resolve their unpaid account.
- Providing team leader and managers with feedback.

**SAMSUNG MOBILE INDIA:**

- 2013 to 2015 Samsung Mobile (India)-Telecom industry- TEAM LEADER
- 2011 to 2013 Samsung Mobile (India)-Telecom industry- ROOT TRAINAR
- 2008 to 2011 Samsung Mobile (India)-Telecom industry- SALES MANAGER
- 2007 to 2008 Vodafone Telecom – SALES EXICUTIVE

**Education:**

- 2014 (DIPLOMA) INDIAN SCHOOL OF BUSINESS MANAGEMENT AND ADMINISTARTION
- 2007 (HSSC) KERALA HIGER SECONDARY SCHOOL (KANNADI PARAMBA
- 2005 (SSLC) KERALA BORD EXAM (GHSK KANNADIPARAMBA)

**Computer Literacy:**

- MS Office/ Windows OS / MS Outlook /MS Excel / MS WORD/ POWER POINT

**PERSONAL SKILLS:**

HARDWORKING, LEADSHIP, SELF MOTIVATION, ABILITY TO WORK, UNDER PRESSURE, BETTER COMMUNICATION SKILL, WELL MARKETING.

**LANGUASES:**

ENGLISH, HINDI, MALAYALAM AND TAMIL.

DOB: 26-08-1986

Status: Married

Nationality: India Kerala

Visa Status: Visit Visa

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