

# YUAN S. BRIONES

#### **PROFILE**

I am a reliable and detail-oriented professional with experience in cash handling, customer service, and remittance processing. Skilled in managing transactions accurately and providing excellent support to clients. I am committed to following compliance procedures and ensuring smooth daily operations. I work well in fast-paced environments and communicate effectively with customers and team members.

#### WORK EXPERIENCE

### Al Razouki International Exchange

2025 - PRESENT

#### Teller

- · Process domestic and international money transfers for customers
- Handle cash transactions accurately and securely
- Assist customers in sending and receiving remittances
- Verify customer identification and required documents
- Follow KYC and AML procedures to ensure compliance
- Manage currency exchange and provide correct exchange rates
- Check for counterfeit bills and report suspicious activity
- Balance cash drawer at the end of each shift
- Provide friendly and professional customer service
- Maintain accurate records of transactions and reports
- · Prepare accounting reports detailing total money handled

· Collect money from borrowers with due or late payments

## **Advance Microfinancing Corp (Philippines)**

2024 - 2025

- Credit Counselor
- · Call clients to remind them of upcoming or overdue payments
- Explain payment terms and loan details to borrowers
- Record all collection calls and payment updates
- Report unpaid or delayed accounts to the supervisor

### 7-Eleven (Philippines)

2022-2023

Cashier

- · Handled cash and card payments accurately and quickly
- · Provided friendly and helpful customer service
- Balanced cash register and cash drawer at the end of each shift
- Assisted customers with questions and resolved issues
- Restocked shelves and kept checkout area clean and organized



#### **EDUCATION**

#### **Bachelor of Science in Information System Major in Business Analytics**

Tarlac State University

(Cum Laude)

2020-2024

### **Harfernee Tomas**

(Branch Manager)

971544470658

CONTACT

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#### **SKILLS**

- · Proficient in Microsoft Office (Word, Excel, PowerPoint)
- Computer Literate
- Time Management
- Team Work
- Cash Handling
- Attention to detail
- Customer service
- **Prioritizing Task**

#### LANGUAGES

- English
- Tagalog

# REFERENCES

#### **Shyam Prasad**

Al Razouki International Exchange (Branch Manager) 971554614122

#### Anne Rivera

Advance Microfinancing Corp -(Senior Staff) +639197223468

# 7-Eleven Philippines

+639916849742



#### **SOFTWARE PROFICIENCY**

- CASMEX
- RIA
- TRANSFAST
- INSTANT CASH

#### **TRAININGS**

#### Opynatech Consultancy Training (UAE) 2025

#### First Aid

• Trained in emergency response, including CPR, wound care, and injury management. Able to provide immediate care in medical emergencies until professional help arrives.

#### Fire Fighting

 Knowledge of fire prevention, safe evacuation procedures, and use of fire extinguishers. Trained to respond to fire emergencies safely and effectively.

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Anti-Money Laudering (AML) 2025

 Familiar with AML policies, customer due diligence (CDD), and reporting suspicious activities to ensure compliance with financial regulations.

Yuan Briones	
Signature	