

MOHAMMED FAIZAL SHIHABUDEEN

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Dubai, UAE



CAREER OBJECTIVE

Experienced IT and Financial Services professional with over 14 years of cross-functional expertise in banking operations, compliance, and IT solutions. Specialized in Anti-Money Laundering (AML) and Counter-Terrorist Financing (CFT) frameworks, with hands-on knowledge of financial crime prevention, KYC/EDD/CDD procedures, and regulatory compliance. Proven ability to support AML investigations, monitor suspicious transactions, and implement risk-based approaches in line with global standards.

WORK EXPERIENCE

Key Account Manager

Pinnacle Smart Technologies LLC - Dubai, UAE

Jul 2024-May 2025

- Collaborated with clients to identify and implement tailored IT and compliance-driven solutions, ensuring alignment with business objectives and regulatory requirements.
- Partnered with technical teams to deliver secure, client-centric IT systems that support AML compliance, data protection, and risk mitigation.
- Applied knowledge of risk management, cybersecurity, and data governance to uphold regulatory standards, ensure data integrity, and support financial crime prevention frameworks.

AML/Transaction Monitoring & Assistant Branch Manager

Wallstreet Exchange by Emirates Post Group - Dubai, UAE

Oct 2020- Jan 2024

- Conducted end-to-end transaction monitoring, sanctions screening, and risk assessments to detect and escalate suspicious activities, ensuring strict adherence to AML/CFT regulations and timely reporting of STRs to compliance and regulatory authorities.
- Implemented and reviewed KYC, CDD, and EDD processes for onboarding and periodic reviews of corporate and high-net-worth clients, identifying red flags and ensuring robust due diligence in line with regulatory standards.
- Oversaw daily branch operations, led AML and compliance training programs, and ensured regulatory compliance, operational efficiency, and achievement of performance targets across teams.

Senior Sales Consultant – Retail & Forex Operations

UAE Exchange Centre LLC - Dubai, UAE

Jul 2011-Sep 2020

- Handled high-value forex transactions and currency conversions while ensuring compliance with regulatory policies.
- Built and maintained relationships with corporate and retail clients, driving revenue through forex and remittance services.
- Analyzed market trends and foreign exchange rates to provide strategic recommendations to clients and management.

Software Engineer

KRAN Consulting Pvt. Ltd. – Trivandrum, Kerala, India

Jun 2010- Apr 2011

- Designed and developed Java web applications using struts framework, ensuring adherence to SDLC principles.
- Conducted manual testing and created detailed test documentation to verify functionality and performance.
- Deployed applications in multiple environments, addressing end-user needs and technical support.

EDUCATION

Master of Computer Application

Anna University

2005-2008

Bachelor of Information Technology

Manonmaniam Sundaranar University 2002-2005

SOFT SKILLS

- Regulatory Compliance (FATF, BSA, OFAC)
- CDD & EDD Implementation and Review
- Know Your Customer (KYC) procedures
- Sanctions Screening and Monitoring
- SAR filing and reporting
- AML/CFT Policies and Procedures
- Financial Data Analysis & Reporting
- Risk Assessment & Mitigation
- Team Building & Leadership
- Analytical & Problem-solving

CERTIFICATIONS

- Information Security by Thomson Reuters
- Financial Crime by Thomson Reuters
- Anti – Bribery and Anti – Corruption (Global) Thomas Reuters
- Fraud Prevention by Thomson Reuters

TECHNICAL SKILLS

- Programming Languages: Java
- Automation Tools: JIRA
- Database: MySQL
- Tools : Microsoft Office, CRM
- Operating Systems: Windows, Linux

PERSONAL DETAILS

- Known Languages:
 - English - Fluent
 - Hindi - Fluent
 - Tamil - Proficient
 - Malayalam - Native
- Driving License: Valid UAE & INDIAN license
- Nationality: Indian
- DOB : 23/08/1984
- **Visa Status: Visit visa (Valid until 07-09-2025)**

REFERENCES

Available upon request.