

JAHANZAIB FAQEER AHMAD

Al Murar, Deira, Dubai – UAE

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Objective

To leverage my CAMS certification, AML compliance expertise, and leadership in branch management to contribute to a dynamic financial institution's regulatory integrity, operational excellence and growth.

Professional Summary

- **CAMS-Certified** professional with strong expertise in AML compliance, transaction monitoring and risk mitigation in the financial services sector.
 - **Branch Manager** with 10 years of experience in **Branch operations, Cash Management, Customer Support, and Compliance**.
 - Currently serving as Branch Manager at Al Ansari Exchange, leading all branch activities to ensure efficient operations, regulatory compliance, and customer satisfaction.
 - Proficient in developing and executing strategies to enhance branch performance, customer acquisition, and team productivity.
 - Certified by ACAMS (CAMS), demonstrating global AML compliance proficiency.
 - Fluent in English, Urdu, and basic Arabic for effective communication in diverse environments.
 - Technically proficient in MS Office (Word, Excel, PowerPoint).
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Professional Experience

Al Ansari Exchange LLC

Branch Manager

July 2020 – Present

- Overseeing full branch operations, cash handling, and compliance with **AML** and **KYC** policies.

- Driving customer acquisition and retention through service improvement strategies, market insights, and customer feedback.
- Training and supervising branch staff, ensuring adherence to company policies and maintaining high service standards.

UAE Exchange Centre LLC

Junior Associate (Sales and Services)

April 2018 – May 2020

- Provided customer service in remittance and currency exchange, with partners such as **Western Union, Xpress Money**, and other financial services.
- Conducted accurate cash handling, balancing, and KYC monitoring to maintain compliance and service quality.

Sadiq Exchange Company (PVT) Limited, Pakistan

Branch Manager

January 2015 – November 2017

- Managed branch operations, cash transactions, and daily reporting to senior management.
- Ensured operational accuracy and service efficiency by overseeing all branch activities and front-desk customer service.

Education & Certification

- **Bachelor of Arts (B.A.)**
University of the Punjab, 2014
- **Certified Anti-Money Laundering Specialist (CAMS) - ACAMS 2025**

Skills

- **Compliance & KYC:** In-depth knowledge of AML frameworks, risk-based approaches, customer due diligence (CDD) and transaction monitoring.

- **Regulatory Knowledge:** Familiar with FATF recommendations, UAE AML regulations, sanctions screening, and reporting obligations (STR/SAR).
 - **Branch Management:** Proficient in operations, team supervision, and service enhancement.
 - **Customer Service:** Expertise in client relations, problem-solving, and customer experience improvement.
 - **Cash Management:** Skilled in high-volume cash handling, reconciliation, and record-keeping.
 - **Technical Skills:** MS Office (Word, Excel, PowerPoint).
 - **Languages:** Fluent in English, Urdu, Punjabi; basic proficiency in Arabic.
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Additional Information

- **Date of Birth:** August 20, 1993
 - **Nationality:** Pakistani
 - **Marital Status:** Single
 - **Visa Status:** Resident Visa with Al Ansari Exchange
 - **Driving License:** Issued by RTA Dubai, UAE
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Interests

- Following developments in financial regulations, compliance and global AML trends
 - Networking with professionals through LinkedIn and industry webinars
 - Traveling
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References

Available upon request