

# SHAHAD HUSSANI ALMESSABI

Abu Dhabi, UAE | 0522667219 | Salmusabi1@icloud.com

## PROFESSIONAL OBJECTIVE

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Highly cooperative, motivated, and team-oriented individual with a strong aptitude for improving processes and implementing work policies. Eager to enhance both scientific and practical skills through hands-on experience in a dynamic work environment. Seeking a role that provides opportunities for continuous learning and career growth, while allowing me to contribute creatively and productively to the success of the organization.

## EDUCATION

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Umm Al Arab School – Abu Dhabi, UAE

**High School Diploma**

## KEY SKILLS

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### Technical Skills

- Proficient in Microsoft Office Suite (Word, Excel, PowerPoint)
- Competent in handling computers and printers
- Strong problem-solving abilities with a focus on creativity and innovation

### Interpersonal Skills

- Strong collaboration and teamwork skills
- Excellent time management with the ability to prioritize and execute tasks efficiently
- Fast learner with a proactive attitude toward new challenges
- Focused on career advancement through continuous learning

### Work Ethics & Attributes

- Highly organized and detail-oriented
- Dedicated, hardworking, and committed to excellence
- Effective at adapting to new environments and working under pressure

## LANGUAGES

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- **Arabic:** Native
- **English:** Proficient

## Work experience:

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**2023 - 2025**

### **CUSTOMER SERVES, AL SHAYA GROUP**

- ***As a Customer Service Representative.***
- ***I greeted and assisted customers .***
- ***Resolved inquiries and complaints .***
- ***Worked with the team to ensure excellent service .***
- ***Answering phone calls and reserving places for them .***