

# **Contact**

**Mobile** 00971521191068

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Address
AbuDhabi , UAE

# **Education**

2017/2018
Bachelor of Science in
Economics and Management
Faculty of Legal, Economic, and
Social Sciences, Ibn Zohr
University, Agadir, Morocco

#### 2015/2016

Associate's Degree in
Economics and Management
Faculty of Legal, Economic, and
Social Sciences, Ibn Zohr
University, Agadir, Morocco

# **Interests**

Sport

**Training and Development** 

**Travelling** 

# Languages

**Arabic** 

**English** 

**French** 

# AOUBAHNE AYOUB

### **Work Experience**

#### 2023-2025

## Branch Manager, WAFACASH, Agadir

- Overseeing Branch operations and Customer service
- Sales of products, services, and Accounts openings
- Handling Client complaints and Queries

#### 2020-2023

#### **Customer Advisor, WAFACASH, Agadir**

 Welcoming clients, identifying their needs, and directing them appropriately. Processing cashier operations (withdrawals, deposits, issuance, currency exchange, etc.)

#### 2018-2020

#### **Sales Agent TeleCompetence**

- Call reception and outbound services
- Product and service sales

#### 2016-2018

## Cashier, International Exchange of Morocco, Agadir

- Client reception and guidance
- Cash management
- Processing foreign and local currency exchange operations

## 2014-2016

#### **Commercial Agent, Samsung**

- Sales of products and services (1 year)

# **Professional Skills**

- Expertise in Financial and Banking Services
- Strong Communication, Organizational, and analytical Abilities
- Proficiency in accounting and management techniques.
- Commercial and Sales Expertise
- Advanced Skills in Productivity Software (Excel, Word, Stc)