



RAFEEK IBRAHIM

PROFILE

Dedicated, adaptable, and supportive cashier eager to leverage retail experience and cash register handling skills to pursue new opportunities to support a retail brand's goals. Positive communicator looking to join a positive and motivated team of professionals.

CONTACT

Phone : 0506435733
Email : rafeekibrahimsalafi@gmail.com
Place : DUBAI -DIERA - GOLD SOUK

SKILLS

Language: Professional
Computer Knowledge: Professional
Customer Services: Professional
Cash Handling: Professional

WORK EXPERIENCE

BRANCH SUPERVISOR – LULU MONEY EXCHANGE

Hawally, Kuwait | 02/2021 - 05/2025

Provided customer service and was involved in training new team members each month

Worked with departments across the company, including marketing and project management, in developing new ideas, initiatives, products, and services.

Executed company policies, procedures, and safety standards to ensure the proper cleanliness and safety of the office and equipment.

Continually updated a leadership resume and honed skills by participating in various management trainings.

CASHIER – GAME WORKSHOP

Hawally, Kuwait | 01/2018 – 01/2020

Operated cash register transactions with speed and precision.

Provided exceptional customer service by greeting and assisting customers, selling cash, checks, and credit card.

SALES REPRESENTATIVE – B2B FOODSTUFF COMPANY W.L.L

Shuwaikh, Kuwait | 01/2016 – 12/2017

Wrote a monthly sales report, updated it daily, and provided feedback on store performance.

Operated a call center and maintained high-touch, outbound customer service duties by answering questions and collecting customer intelligence.

EDUCATION

01/2013 – 06/2016 | Irinjalakuda, India
B.Com in Computer Application
Mahatma Gandhi University

06/2009 – 06/2010 | Thrissur, India
Plus Two – Commerce Computer Application
VPM SNDP Higher Secondary School

06/2010 – 06/2012 | Thrissur, India
SSLC – General
VPM SNDP Higher Secondary School