



WITHANA ARACHCHIGE PIUMAL THAKSHILA WITHANAGE

Experienced banking professional with 6+ years in retail and SME banking, credit operations, cash handling, and risk control. Skilled in meeting sales targets, ensuring compliance, and delivering excellent customer service. Known for accuracy, integrity, and a strong focus on performance.

📍 Apt No.810,Al Zarooni Building,Al Nahda 2,UAE. | 📞 +971 52611 3478

✉️ piumalthak@gmail.com | 🌐 Sri Lankan | 🎂 06 Nov 1997

🛂 Passport No: N8725963

KEY SKILLS & COMPETENCIES

- ✓ Retail & SME Banking Operations
- ✓ Personal Loans, Leasing, & Credit Analysis
- ✓ Foreign Currency Transactions & Remittance Handling
- ✓ Cash Management & Teller Balancing
- ✓ Risk Identification & Fraud Prevention
- ✓ Customer Relationship & Retention Strategies
- ✓ KYC/AML Compliance & Regulatory Adherence

REFERENCES

👤 **Mr. J.W.K.P. Divakara**
Deputy Manager
People's Bank
📞 +94 770 688 694
✉️ pubudumkt@gmail.com

👤 **Mr. Nimarsha Rashanth Dias**
Senior Corporate Accountant
Vantage Drilling
📞 +971 50 397 9238
✉️ nimarsharashanth@gmail.com

PROFESSIONAL EXPERIENCE

Pan Asia Bank Corporation PLC – Sri Lanka

Banking Officer | 2018 – 2025

- Delivered seamless customer service across multiple banking functions including savings/current accounts, FDs, foreign currency services, and account onboarding.
- Processed and verified high-volume cash, cheque, and deposit transactions, ensuring accuracy and timely settlement.
- Handled foreign currency exchange, outward/inward remittances, and reconciliations in compliance with Central Bank regulations.
- Assayed gold articles for pawning and identified fraudulent or low-quality items, ensuring minimal risk exposure.
- Managed monthly loan recoveries (personal, leasing, SME), including restructuring negotiations and legal coordination.

Achievements:

- ✓ Awarded **Best Branch Performer of the Year – 2024**
- ✓ Achieved **100%+ of CASA target** for 10 consecutive months
- ✓ Successfully recovered over LKR 12M in non-performing loan recoveries within 12 months
- ✓ Successfully completed Certified Pawning Officer Certificate conducted by Institute of Bankers Of Sri Lanka (IBSL)

EDUCATION

G.C.E. Advanced Level (Apr 2014 – Aug 2016)

Index Number : 5367140

Business Studies (C), Economics (S), Accounting (S)

G.C.E. Ordinary Level (Jan 2002 – Dec 2013)

Index Number : 30844916

Health (A), Civics (A), Sinhala (B), Buddhism (B), Mathematics (C), History (C), Art (C), English (C), Science (S)