

# MARICON PERIOLES

Address: TCA. Navy Gate, Abu Dhabi, UAE

Email: [mariconaserios@yahoo.com](mailto:mariconaserios@yahoo.com) Phone: +971569090658

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## SUMMARY

A highly motivated and detail-oriented professional with experience in customer service and retail operations. Skilled in handling multiple tasks efficiently while maintaining high accuracy and professionalism. Adept at utilizing technology to streamline processes and improve productivity. Committed to continuous learning and professional development.

## EXPERIENCE

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### **SALES CONSULTANT/CASHIER | May 2022- Present** **Travelex Emirates Exchange LLC – AUH**

- Deliver excellent customer service. Process VAT Refund transaction
- Process the buy & sell of local and foreign currencies.
- Religiously follows company SOPs and guidelines
- Makes sure that all cash are tally before and after shift
- Performs other needed reports/admin support

### **DEPARTMENT IN CHARGE/CASHIER | July 2019 to March 2022** **Max Retail- Landmark Group- DCC, Dubai, UAE**

- Ensure high level of customer satisfaction through sales service
- Manages stock level and replenishes when needed
- Maintains the floor, assisting and answering customer queries
- Handling cash, debit, and credit card transactions

### **CASHIER/RECEPTIONIST | March 2017 to March 2019** **Al Arrab Restaurant- Dubai**

- Handling all the cash transactions and promotes good services
- Responsible for reservations/bookings and taking orders for delivery.
- Handling customer queries and complaints

## Key Skills

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- Customer service, strong analytical skills and excellent interpersonal communication
- Proficient in Computer Suite (Word, Excel, PowerPoint and Outlook)
- Cash-Handling, Email/Chat/Social Media Support. And Multi-task Management

## Education

**Bachelor of Science in Information Technology | STI College- Manila, Philippines | 2012**

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