



## Yeshna Afrin

📞 971524094161 📍 Visa status:- Residence visa under husband sponsorship ✉️ yeshna.afrin00@gmail.com

### 🎯 Objective

My Goal is to utilize my skill and experience as well as educational knowledge. To increase productivity and quality output within organisation with commitment, dedication and planning which will help create an atmosphere for potentiality, efficiency and elevation of my career and achieve organizational growth and goal.

### 👤 Personal information

- Nationality: Bangladeshi
- Religion: Islam
- Gender: Female
- Place: Dubai, UAE
- Date of birth: 08/02/1993

### 👜 Experience

#### Al Fardan exchange

2021- 2024

Service Officer

- Executing inward and outward Remittance
- foreign cash dealing with profits
- Bulk cash Handling With confidence
- Focus on Customer satisfaction with good relation
- Corporate dealing ex:- trade remittance, wps
- promoting new product. ex:- Visa travel card, , National Bond.
- ensuring Branch profit as well as company

#### The peninsula Hotel Chittagong

2017- 2018

Guest service agent

- Intract with Client for correct information about service
- Handling Domestic and international Call
- cash Handling
- Arranging Rooms as per client requirement

### 📖 Education

#### International Islamic University Chittagong

Master's of Business Administration (MBA)

3.75/4.00

2017

#### International Islamic University Chittagong

Beachelor of Business Administration (BBA)

3.51/4.00

2015



## Skills

Computer literacy - MS word, MS excel, PowerPoint

Customers service

Cash Handling

Quick learner

Communication skill

Team work

Flexible with hard situation



## Conference

Advance antimoney laundering

Advance customer service and business etiquitte

Counterfeit money



## Language

- English
- Hindi
- Bangla



## Reference

### **Majed Alsheik Junid**

Manager- HR Operation

majed.hasan@alfardanexchange.com

*Al fardan exchange*

971501990258

### **Mohammed Arifur Rahaman**

Branc Manager

mhsazr@gmail.com

*Al ansari exchange*

971508844110



## Declaration

I do hereby declare that above information are correct up to the best of my knowledge and I bear the responsibilities for correctness of the mention particulars

YESHNA AFRIN