



NITHINKUMAR KH

Phone: +971 568106102 **Email:** 1195nithin@gmail.com **Location:** Abu Dhabi, UAE

Nationality: Indian **Passport No:** R6343215 (Exp. 15/11/2027)

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Professional Summary

Dynamic and customer-focused banking and financial services professional with over 7 years of experience in customer relations, cash handling, and branch operations. Proven track record in supervising teams, resolving client issues, and achieving sales targets in high-volume exchange and financial environments. Adept at remittances, currency exchange, AML compliance, and cross-selling financial products. Seeking to contribute expertise as a Cashier or Branch Supervisor at GCC Exchange.

Core Competencies

• **Customer Service Excellence** • **Cash Handling & Reconciliation** • **Remittances & Foreign Exchange** • **Branch Supervision** • **AML & Compliance Awareness** • **Sales & Marketing** • **Problem Solving & Conflict Resolution** • **Team Collaboration & Training** • **Bilingual Communication: English, Hindi, Malayalam**

Professional Experience

Customer Relation Executive (Acting Branch Supervisor) Al Ahalia Money Exchange Bureau – Abu Dhabi, UAE May 2022 – Present - Lead day-to-day branch operations, including cashiering, foreign exchange, and remittance transactions. - Supervise team performance, ensuring service standards and compliance with financial regulations. - Maintain accurate end-of-day reports, cash balancing, and transaction records. - Resolve customer concerns efficiently, ensuring high satisfaction rates. - Promote company products and services to enhance branch revenue.

Relationship Officer Muthoot Microfin Ltd – India Dec 2017 – Jan 2022 - Managed customer portfolios, processed loan applications, and verified credit documents. - Collected EMI payments and ensured timely follow-up on dues. - Promoted microfinance products, achieving monthly sales targets.

Tool and Die Maker Gestamp Automotive Pvt Ltd – India Aug 2016 – Jun 2017 - Performed preventive maintenance and repairs on dies and molds to maintain production quality.

Education

Diploma in Tool & Die Making – Keltron Tool Room & Research Training Center – 2017 Plus Two in Computer Science – Liseux English Senior Secondary School – 2013

Personal Details

Visa Status: Cancelled (Valid up to 09.09.2025)

Subject: Application for Cashier / Supervisor Position – Nithinkumar KH

Dear Hiring Manager, I am writing to express my interest in the Cashier/Supervisor position at GCC Exchange, as advertised. With over seven years of experience in financial services, including my current role as an Acting Branch Supervisor at Al Ahalia Money Exchange Bureau, I have developed strong expertise in customer service, cash handling, compliance, and branch operations. At Al Ahalia, I have successfully supervised branch activities, ensured accurate transaction processing, and maintained regulatory compliance while delivering exceptional customer experiences. My bilingual communication skills in English, Hindi, and Malayalam, along with my ability to lead teams and resolve customer concerns, align perfectly with GCC Exchange's commitment to service excellence. I am particularly drawn to GCC Exchange's reputation for innovation and customer focus, and I am eager to contribute my skills to help drive business growth and maintain high service standards. I am confident my background and passion for the financial services sector will make me a valuable addition to your team. I would welcome the opportunity to discuss my application further in an interview. Thank you for considering my application. Kind regards, Nithinkumar KH ■ +971 568106102 | ✉ 1195nithin@gmail.com | Abu Dhabi, UAE