

RIMSHA ABBAS

Computer Science Professional

+971-523568788

whatsApp (+92-03390014558)

rimsha.abbas098@gmail.com

International city , Dubai



SUMMARY

IT Consultant with a BS in Computer Science and currently pursuing an MS in Computer Science, along with an IT networking certification. Strong background in client relationship management from experience at RAK Bank and hands-on web development skills from an internship. Skilled in aligning technology solutions with business needs, with proficiency in HTML, CSS, and JavaScript. Known for bridging technical and non-technical teams to drive successful outcomes

EDUCATION

Bachelors of Computer Science (BSCS)

Bachelors from IQRA UNIVERSITY, Karachi
2016 – 2020

Masters in Computer Science (MSCS)

Enrolled in (MSCS) from IQRA UNIVERSITY, Karachi
2024

SKILLS

- Strong organizational and time-management skills
- Exceptional communication and interpersonal skills
- Ability to work independently and as part of a team
- Detail-oriented and able to handle multiple tasks simultaneously
- Problem solving - Expert

CERTIFICATIONS

- **Network Defense & Cyber Operations**
Sep-2021
- **Secure Coding Cyber Program**
Sep-2021

PROFESSIONAL EXPERIENCE

Instructor

IQRA UNIVERSITY, Karachi | 2024 – Present

- Creating curriculum that accomplishes the set objectives
- Establishing key objectives for classes
- Making lesson plans that describe how information will be presented
- Giving lectures and organizing activities to present material and deepen understanding of coursework.

Relationship Officer

ABZ Financial Services, Dubai | Sep-2022 – Aug-2023

- SME – RAK BANK Business finance provider, Supply facilities, Merchant loans
- Generate new customer leads through various channels Proactively identify sales prospects .
- conduct business development activities Follow up on new leads and referrals to generate business Follow the various internal guidelines procedures of the bank
- Ensure customer satisfaction through regular engagement Resolve customer queries/issues and facilitate customer service.

Web Development Intern

Banwaoghar.com startup at Iqra University, Karachi |
Feb-2020 – Apr-2020

- Developed user interfaces with modern JavaScript frameworks, HTML5 and CSS.
- Handled clerical duties for web development staff to keep department running smoothly.
- Documented project changes in team manuals for future reference and use

IT Consultant Intern

Technofront IT Solutions company, Dubai |
May-2019 to July-2019

- Responsibilities of preservation or records keep track data and focus on generated lead.
- Created service level agreement for IT operational functions and help desk operations.