

MOHAMMED FAYEZ.T

TECHNICAL SUPPORT ENGINEER

Salam Street, ABU DHABI | 056-7679392 | fayis2012@gmail.com | <https://www.linkedin.com/in/fayis-kottakkal-09238887/>

Want to Utilize my knowledge in Technical Engineer with a passion for technology and a commitment to providing reliable engineering solutions. Skilled in troubleshooting, diagnosing, and resolving complex technical issues in a timely manner.

2023-2025

TECHNICAL SUPPORT ENGINEER \ TELIKOS INFORMATION TECHNOLOGY \ ABU DHABI

Working in a POS Software Company as a Technical Support Engineer. Installation and Configure the POS Software. Designing the barcode for the products. Configure The hardware Devices needed for the software.

2021-2023

TECHNICAL SUPPORT ENGINEER \ FINEASY BOOK KEEPING SERVICES \ ABU DHABI

Install and configure POS software in retail and whole sale Shop .Provide support For Hardware Devices and Software if Any need for customer. Basic Network support Also need if need in emergency without any time prior

2018 - 2021

NETWORK OPERATION ENGINEER \ RIDSYS TECHNOLOGIES \ PONDICHERRY

Working in cable TV software company as a checking and technical support for subscriber management system (SMS) to check and analyse the database server work flow and raise the ticket to concerned team members to solve the issue as soon as possible

EDUCATION

July 2018

Bachelor Of Engineering in Computer Science

- Al Ameen Engineering College-Erode Tamilnadu

SKILLS

- Networking
- SQL
- Microsoft 365
- Windows Server 2019
- Onsite and Remote Work