

YASIR KHAN

Teller & Banking Operations Specialist | 3+ Years in Retail Banking | KYC/AML | Cash Handling
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PROFESSIONAL SUMMARY

Results-driven **Universal Teller** with over 3 years' experience in retail banking operations, including cash transactions, reconciliation, vault custody, and customer service. Expert in **Temenos T24**, end-of-day balancing, and compliance with **KYC/AML policies**. Proven success in managing high-volume transactions with speed, accuracy, and professionalism. Currently in **Dubai on Visit Visa**, open to immediate joining for Teller / Banking Assistant roles.

KEY SKILLS

Cash Handling & Teller Operations · Vault Custody & Dual Control · **Temenos T24 Core Banking** · End-of-Day Balancing · **KYC/AML Compliance** · Retail Banking Operations · **Customer Service Excellence** · CRM & Complaint Handling · MS Office (Word, Excel, Outlook) · Cross-Selling & Upselling · Attention to Detail · Strong Communication · Team Collaboration

EXPERIENCE

Universal Teller

Allied Bank Limited – Karachi, Pakistan | Dec 2019 – Nov 2022

- Processed cash deposits, withdrawals, fund transfers, and bill payments with speed and accuracy.
- Maintained vault and teller cash under dual control, managing end-of-day cash reconciliation.
- Ensured compliance with **AML/KYC regulations** and internal SOPs.
- Promoted banking services, responded to customer inquiries, and supported onboarding.
- Operated **Temenos T24** and Microsoft Office for daily reporting and customer tracking.

Contact Center Executive

HRSO Outsourcing – Karachi, Pakistan | Jul 2019 – Nov 2019

- Resolved customer queries via inbound calls, provided accurate info, and logged records in CRM.

District Supervisor – Field Projects

UNICEF / Govt. of Sindh & WHO | Karachi & Shikarpur | 2018 – 2025 (Project-Based)

- Supervised teams in large-scale surveys (UNICEF MICS, WHO vaccination campaigns).
- Managed field logistics, reporting, training, and community coordination.

Financial Advisor

IGI Life Insurance | Karachi, Pakistan | Jan 2018 – Aug 2018

- Guided clients in selecting insurance policies, provided ongoing policy support and follow-up.

EDUCATION

BS in International Relations | Shah Abdul Latif University | 2014–2017

CERTIFICATIONS & LANGUAGES

Financial Literacy Training – NIBAF (Pakistan) | English · Urdu (Native) · Sindhi (Native) · Hindi (Fluent)