# **Abdul**

# Rasheed H



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# **Academic Credentials**

- Bachelor of Business Management, Mangalore University, 2004
- Diploma in IATA/UFTAA foundation and EBT course from MONTREAL University, 2007
- Diploma in E-Business Management— Includes Windows, MS Office and Accounting Tally etc.

## Languages

English  $\star\star\star\star\star$ Hindi  $\star\star\star\star\star$ Kannada  $\star\star\star\star\star$ Malayalam  $\star\star\star\star\star$ 

# **Skill Highlights**

- Active listening
- Interpersonal skill
- Creativity & Innovative
- Responsibility
- Negotiation
- Analytical & Organizational Skill
- Adaptability

## **Pastime**

- Reading
- Traveling
- Marketing
- Volunteering
- Listening lectures
- Community Involvement

#### **Personal Dossier**

DOB : 14 Aug 1983

Nationality : Indian

Visa Status : Tourist Visa

Driving License : Valid UAE license

## **PROFESSIONAL PROFILE**

I am committed and results-driven professional with a highly successful background in sales, administration, and new business development.

Possess excellent interpersonal, communication and negotiation skills and the ability to develop and maintain beneficial professional business relationships.

#### **EXPERIENCE**

#### **BUSINESS DEVELOPMENT EXECUTIVE**

Usman Hussain General Trading LLC, Dubai, UAE (Office Supplies & Stationary) - Oct 2021 to Sep 2024 (3 Years)

- Conducting market research to identify selling possibilities and evaluate customer needs
- Actively seeking out new sales opportunities through cold calling, personal visits, networking and social media
- Setting up meetings with potential clients and listening to their needs and concerns
- Create frequent reviews and reports with sales and financial data
- Ensure the availability of stock for sales and demonstrations
- Participate on behalf of the company in exhibitions or conferences
- Negotiate/close deals and handle complaints or objections
- Collaborate with team members to achieve better results
- Gather feedback from customers or prospects and share with internal teams

#### **BRANCH INCHARGE**

Al Ghurair Exchange – Dubai UAE, Aug 2008 to Nov 2016 (8 Years)

- Managing all Operational and Administrative tasks of the branch by leading a team of 9 people.
- Studying and analyzing the financial market and adjusting the various financial products to obtain maximum sale and profit.
- Coordinating and supporting the team for all the branch activities and guiding them to deliver excellent service and products to the customers.
- Handling high amounts of various currencies and coordinating with other financial market for maximum profit without risk.
- Executing large volume of remittance from UAE to banks all over the world with high accuracy and proficiency.
- Prepared various reports, letters, coordinate with the operations team and monitor the branch activities.
- Maintain the clients by personal relationship and providing best service. Handling branch issues and customer complaints with proper solutions.

### TRAVEL CONSULTANT

### Belhasa Tourism & Travel LLC - Dubai, Jan 2008 to July 2008

- Handle travel requests for clients including flights, hotels, visas, car rentals, and insurance.
- Manage end-to-end travel bookings, ensuring policy compliance and cost efficiency.
- Provide professional advice on travel regulations, visa requirements, and travel restrictions.
- Assist clients with travel-related issues, including cancellations, rescheduling, and emergency changes.
- Stay updated on global travel trends, airline policies, and travel technology.
- Ensure customer satisfaction through proactive communication and follow-ups.