

GAGANDEEP KAUR

Cashier Team leader



CONTACT

+971-50-273-0490

gagandeepkaurgagnii@gmail.com

ABU DHABI

Nationality: Indian

Visa status: Employment

SKILLS

- Excellent customer service
- Fast and accurate billing
- Teamwork and flexibility
- POS and cash register handling
- Time management
- Digital Literacy (CRM tools)

EXPERTISE

- Microsoft Office
- Tally (Accounting software)

LANGUAGES

- English
- Hindi
- punjabi
- Arabic(Intermediate)
- Malayalam(Intermediate)

REFERENCE

- References available upon request.



PROFILE

Dedicated and experienced cashier with over 7 years of experience in fast-paced retail environments. Skilled in handling cash transactions, maintaining accurate records, and delivering excellent customer service. A reliable team player with strong communication and multilingual skills, capable of working efficiently under pressure.



WORK EXPERIENCE

ADCOOP Hypermarket-Abu Dhabi, UAE MAY 2024 TO PRESENT

Cashier team leader/market sales person

Leadership & Team Management

- Supervised a team of [ADCOOP] cashiers, ensuring efficient shift coverage and high customer service standards.
- Trained new cashiers on POS systems, company policies, and customer service procedures.
- Monitored cashier performance and provided coaching to improve speed and accuracy.

Customer Service & Conflict Resolution

- Resolved customer complaints and escalated issues in a professional and timely manner.
- Maintained a positive shopping environment by supporting front-end staff and handling customer inquiries.

Areej AL MADINA hypermarket - Abu Dhabi, UAE 2020-2023

Cashier

- Handled cash, card, and digital payments with accuracy.
- Processed purchases and returns using electronic cash registers.
- Resolved customer complaints professionally and effectively.
- Balanced cash drawers and prepared end of day reports.

Chhabra Electronics

2018- 2019

Accountant assistant/Dataentry

- Maintain daily financial records and transaction.
- Assists in creating and processing customer/vender invoices.
- Assists with Value added tax entries and filling.
- Converts paper records into digital files.



EDUCATION

12 th Grade (intermediate) 2015

DAV collage, Jalandhar, India

10 th Grade (Matriculation)

DAV collage, Jalandhar, India

2013