

TERMS & CONDITIONS:

- 1. All transactions sent from 12am, 12th March 2022 will automatically qualify for the draw.
- 2. Closing date for entry will be 11:59 pm UAE TIME on 7th May 2022. After this date, no further entries to the draw will be permitted.
- 3. Send money through Index Exchange branches across the UAE for a chance to win a car every week during the promotion period.
- 4. Promotion Period: 12th March 7th May, 2022
- 5. Raffle Draw Mode: E-raffle draw (Electronic raffle draw)
- 6. E-raffle Draw Eligibility: To enter into the electronic draws, simply 'Send Money' (remittance transactions) from any Index Exchange branches.
- 7. Applicable only for UAE residents with valid Emirates ID.
- 8. All corporate and cancelled transactions are excluded from the draws.
- 9. Index Exchange reserves the right to request proof of identity and the original receipt of the winning transaction from the winners, at the time of claiming the prizes.
- 10. All prizes must be claimed before 60 days from the end of promotion, Winners within the Emirates of Sharjah should claim within 40 days.
- 11. The prize winners will be officially contacted by authorized staff of Index Exchange, using the customer information provided on their transaction receipt.
- 12. Index Exchange strongly advises customers to keep their contact information updated.
- 13. Index Exchange will never ask customers their personal identification numbers, bank account details and other important documents or request the winners to pay any charges for claiming the prizes.
- 14. Transactions conducted during the promotion period only will be considered for the raffle draw.
- 15. Index Exchange reserves the right to cancel or amend the terms and conditions in its absolute discretion with / without prior notice, due to unusual / unforeseeable events beyond the Company's reasonable control including, but not limited to, any actual, anticipated or alleged breach of any applicable law or regulation.
- 16. In the event of any dispute regarding the terms and conditions or the conduct, results or any other matter relating to the Promotion, the decision of Index Exchange shall be final and binding and no further correspondence or discussion shall be entered into nor shall be challenged in any court of law.
- 17. Index Exchange will be displaying the promotion content at the branches and front glass area.
- 18. The Company shall not be liable to perform any of its obligations under the promotion campaign where it is unable to do so as a result of circumstances beyond its reasonable control and shall not be liable to compensate the participant in such circumstances.
- 19. Index Exchange will be appointing agents/agency for the distribution of flyers.
- 20. Index Exchange employees & their immediate relatives are not eligible to participate in the promotion.
- 21. For more details, please visit Index Exchange website & social media handles.